

Look East

City of Norwood Payneham & St Peters Newsletter • August 2017



Taste Glynde & Co. Page 22

Turning twenty

A quick look at 20 years of Council history **2-3**

Community Survey

Monitoring the Council's performance to improve services **4-7**

2017–2018 Budget Snapshot

The 2017–2018 Annual Business Plan and Budget in summary **8-17**



City of
Norwood
Payneham
& St Peters

Freedom of the City Award presented to Mr Brian Essery

by Mayor Robert Bria. See page 31.



Mayor's Message

Welcome to the August 2017 edition of Look East

This November will mark the 20th anniversary of the formation of the City of Norwood Payneham & St Peters; a time to reflect on the decision by three communities to look to the future as one.

Much has changed since 1997. Over the past two decades our community, state, country and indeed the world, has experienced significant economic, social and technological change. Collectively, these changes have presented unprecedented challenges as well as exciting opportunities.

During this time we have reaped the benefits of improved waste collection and processing, new and refurbished libraries, millions of dollars invested into infrastructure and sporting facilities, and events and festivals that foster an enviable community spirit.

Amidst the ongoing change, the all-important constant of the past 20 years, has been the need for the Council to remain 'in touch' and connected with our community.

Since 2009, the Council has regularly conducted a Community Survey to provide citizens with an opportunity to evaluate its performance across a range of key areas.

Results of these surveys have provided us with valuable information about the emerging concerns, trends, needs and evolving aspirations of the community and are used to shape and influence the priorities in our strategic plan, *CityPlan 2030*.

The 2017 Community Survey results show that whilst Council's overall performance is positive, community satisfaction

in some key areas has decreased since the previous survey in 2013.

Residents ranked infrastructure maintenance, street trees, car parking and planning as their major concerns, while businesses identified car parking, infrastructure and better communication from the Council, as important areas for future focus.

Simply put, the survey results suggest that the Council needs to focus on the basics.

The Council's 2017-2018 Annual Business Plan and Budget aims to respond to these concerns, through a number of projects and initiatives, highlights of which are listed on pages 8 to 17.

Finding the balance between low rate increases and ensuring the delivery of infrastructure and services to a standard that meets community expectations, is challenging.

As such, the average residential rate will increase by 2.65%, or an extra \$37 per annum, while commercial properties will attract an average rate decrease of -2.03%, resulting in a reduction equivalent to \$52 per annum.

The Budget projects an Operating Surplus of \$3.081 million, which means that the Council can meet the interest and principal repayments on its loan borrowings to ensure the ongoing financial sustainability of the City.

In recognition of the ongoing economic challenges facing our state, the Council is working on a number of initiatives and projects as part of its economic development agenda. Economic Development is vital in our quest for job creation, lifestyle and our Community Well-being.

This includes the launch of the 'Eastside Wine and Ale Trail' (the only inner-metro wine and ale trail of its kind), expansion of the 'Food Secrets' bus tours, and 'Taste Glynde and Co.', all of which have showcased the many world-class food and beverage manufacturers operating in our own backyard.

Other positive news emerging from our City, includes the recently approved Norwood Oval project which will provide 30 jobs during the construction phase, and the Council working with City of Burnside towards the joint promotion of the Magill Road business precinct.

With employment now a critical issue for South Australia, I encourage you all to support our vast array of fantastic local businesses to not only help secure existing jobs, but help create new ones.

Finally, I would like to extend my congratulations to Mr Brian Essery who received an Honorary Freedom of the City Award in May for his tireless efforts serving our community through a long history of volunteer work.

Robert Bria
Mayor

Celebrating 20 Years of the City of Norwood Payneham & St Peters

The City of Norwood Payneham & St Peters was formed on 1 November 1997, when the City of Kensington & Norwood, the City of Payneham and the Town of St Peters, were amalgamated.

1997

City of Norwood Payneham & St Peters formed

The City enjoys a reputation as one of Adelaide's most desirable places to live, work, study and play, with its picturesque tree-lined streets, heritage architecture, and extensive parks and gardens.

With a reputation for its cosmopolitan lifestyle and cultural influences, the City has evolved over the last 20 years into a destination known for its food manufacturing, innovation, creativity and thriving business and retail sector.

A hub for new and emerging industries, co-working spaces, produce, food manufacturing, and creative destinations, the proximity to Adelaide's central business district makes the City an ideal location of choice for businesses of all shapes and sizes.

Together we have achieved and celebrated many great outcomes since the City of Norwood Payneham & St Peters was formed. As we reflect on the Council's key achievements, we celebrate the past and look forward to the future, in particular the exciting projects outlined in the 2017-2018 Annual Business Plan Summary (pages 8-17).



2003

Public Art

Public Artwork, *Whirling Mandala*, on Osmond Terrace as part of the 150th Anniversary Celebrations

Asset Management Plan

Adopted the Whole of Life Civil Infrastructure Asset Management Plan



2002

Waste Management

Introduction of the Three Bin Waste Management System

Urban Wetland

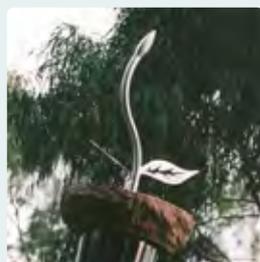
Rehabilitation of the St Peters Billabong into an urban wetland



2006

Memorial

Completion of the Australian Prisoners of War Commemorative Memorial at the Norwood Memorial Gardens



2001

Public Art

Public Artwork, *Yangadlitya: Tree of Knowledge*, Payneham, as part of the Centenary of Federation celebrations.



2004

Grant Scheme

Introduced the Local Heritage Grant Scheme

2005

EMS Certification

One of two South Australian councils to achieve certification for its Environmental Management System (EMS) to International Standard ISO 14001:2004





2008

Major Event

Hosted the inaugural Adelaide Fashion Festival

Strategic Plan

Adoption of CityPlan 2030



2010

Public Art

Commission of the first *Quadrennial Major Public Artwork, Spectrum*, on Osmond Terrace



2014

Urban Redevelopment

Redevelopment of St Peters Street, St Peters and dedication as an Avenue of Honour

2013

Bike Plan

Adoption of the City-Wide Cycling Plan

2016

Business Precinct

Commencement of The Parade Masterplan Project



2009

Business Precinct

Redevelopment of the Glynde Corner



2012

Town Hall Redevelopment

Redevelopment of the St Peters Town Hall Complex

2017

Celebrating 20 Years

Member



League of Historical Cities

2007

League of Historical Cities

Admitted to the International League of Historical Cities

Redevelopment

Official opening of the redeveloped Dunstone Grove – Linde Reserve, Stepney

2011



2015

Public Art

Fallow, the second Quadrennial Major Public Artwork to commemorate the Centenary of ANZAC

Development

Payneham Oval Playground

2017 Community Survey

Undertaken by the Council, the Community Survey is an important initiative which assists the Council to monitor and improve its performance and reinforces the Council's commitment to improving the Community's Well-being.

It is also an opportunity for the Council to measure and report on its progress towards achieving the objectives of the long-term strategic plan, *CityPlan 2030: Shaping Our Future*.

The survey was previously undertaken in 2013, 2011 and 2009; results from which provide strong foundations for benchmarking the various performance indicators and results.

The survey was carried out by an independent consultant between January and March 2017. A total of 421 face-to-face surveys were undertaken with residents, and 194 phone surveys were undertaken with business owners/operators. This included an online option for those who were not available at the time of contact. All participants were randomly selected.

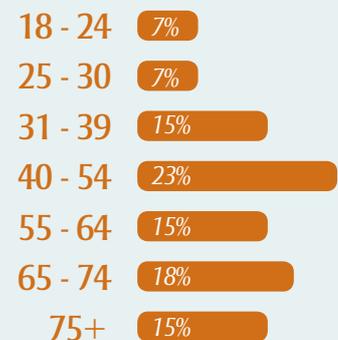
Who participated

Residents

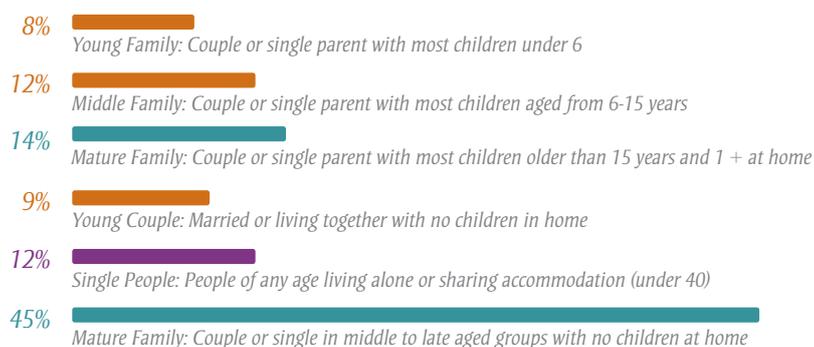
Household composition



Age

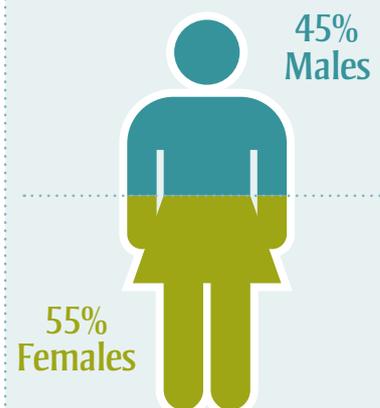


Detailed Household Composition



55% of residents have been living in the City of Norwood Payneham & St Peters for six years or more

Gender



The Council's performance has remained relatively consistent compared to the 2013 Community Survey results.

The survey provided citizens with the option to rate their satisfaction on a scale of 1 (lowest) to 5 (highest) across a range of Council services and programs. At the end of the survey, participants were able to provide one suggestion or comment to assist the Council in improving its service delivery.

Overall, the Council's performance has remained relatively consistent compared to the 2013 Community Survey results, with some areas improving and others requiring further attention.

Positively, the overall satisfaction with the Council across all areas significantly increased to a rating of 3.8 out of 5 for

residents, whilst the overall satisfaction for business owners and operators slightly decreased from 3.5 out of 5.

To review the full results of the 2017 Community Survey, visit www.npsp.sa.gov.au

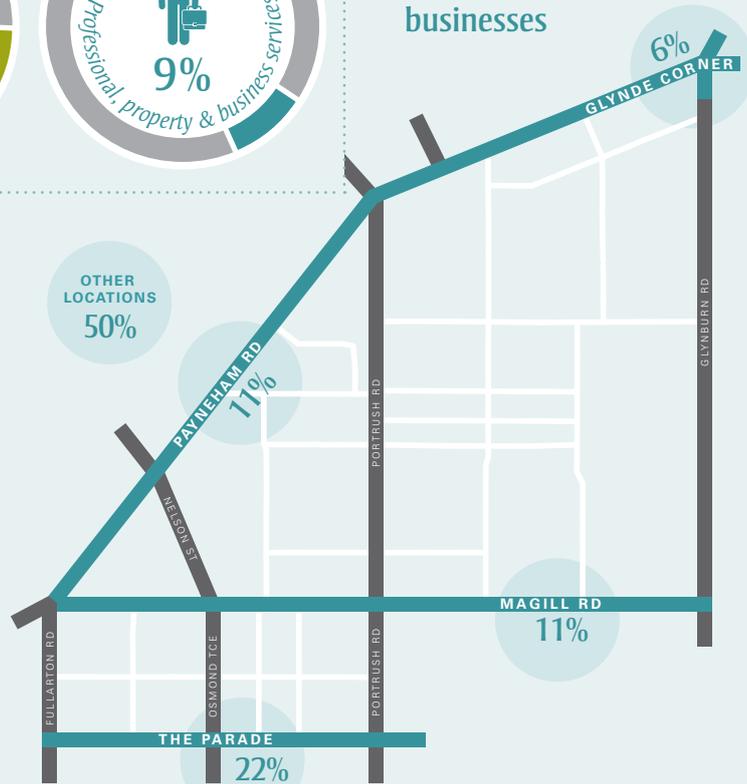
Businesses

Top three industry types

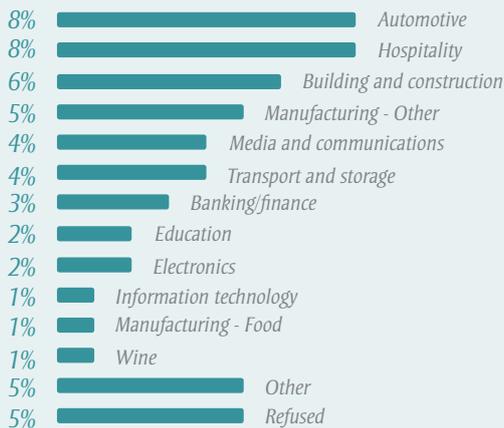


90%
of businesses have been operating in the area for five years or more

Location of businesses



Other industry types



What the survey measures

In order to monitor our progress and success in delivering *CityPlan 2030*, the survey focuses on a range of key areas of measurement including: waste collection and recycling, economic development, infrastructure, environment, community services, events and Council leadership.

Respondents were also asked to consider the overall performance of and their overall satisfaction with the Council, their interactions with Elected Members and the Council's staff, and key areas of focus for the Council to address over the next three years.

What we heard

2017

2013

2011

Overall satisfaction with Council was aggregated across seven key areas and compared against the overall satisfaction results from the previous three community surveys.

Residents



Businesses





Through the survey results it is clear that there were some areas of strong satisfaction and other areas of Council's work that the community believed we could improve on.

Residents

Feeling safe in the daytime



Weekly collection of household waste



Providing and maintaining footpaths



Assessment of development applications



Businesses

Feeling safe during the daytime



Weekly collection of business waste



The availability of car parking within the Council area



Assessment of development applications



Some of the perceived advantages and challenges of operating a business within the City of Norwood Payneham & St Peters

Among a range of responses, the Community Survey indicated that more than half of the business owners/operators surveyed perceive the central location as ideal and also convenient for customers.

Perceived challenges included parking related issues and rates/rent being too expensive. That said, almost 40 percent of business owners/operators agreed there were no disadvantages of operating a business within the City.



51%

*Ideal location
Close to city &
central locations*



48%

*Location is good
for customers
& business*



25%

*Other, including
friendly shoppers
& vibrancy*

Advantages ^

Challenges v



29%

*Lack of parking /
Parking issues*



12%

*Rates / Rent
is to high*



8%

*Traffic is
too heavy*

Annual Business Plan Summary

2017–2018

City Snapshot

The City of Norwood Payneham & St Peters is one of Adelaide's most desirable places to live, work and visit.

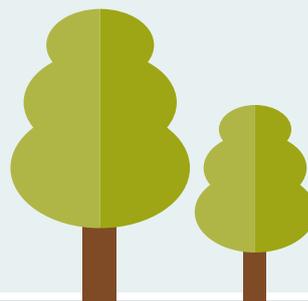


3% increase
population
predicted by 2026**



37,350

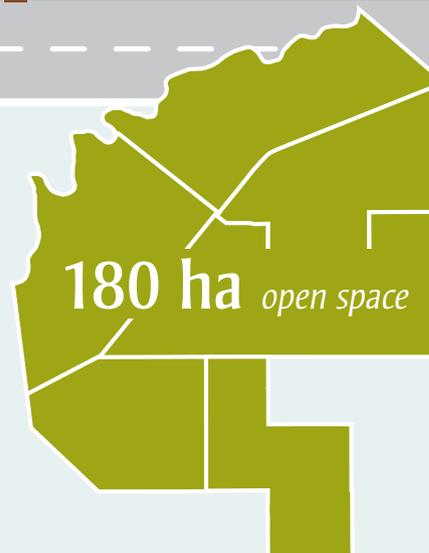
residents* &
120 ethnicities



More than
23,000
street trees



171 km of roads



180 ha open space

* Source: 2011 Census

** Source: Government of South Australia 2011



9,000
local businesses



& 6,000 home-based
businesses

69 parks

1,510 ha
land area

& reserves with
29 playgrounds



Strategic Direction

The City of Norwood Payneham & St Peters strategic management plan, *CityPlan 2030: Shaping Our Future*, was first adopted in July 2008 and is being updated in 2017. *CityPlan 2030* provides the overarching planning framework for all of the Council's decision making.

CityPlan 2030 sets out the broad directions and objectives as to how the Council's overall aim of Community Well-being will be achieved, using a unique Quadruple Bottom Line (QBL) Framework. Under this approach, the Council structures all of the projects, programs, services and initiatives that it delivers, into four key outcome areas known as the 'Four Pillars' which make up Community Well-being.

-  Social Equity
-  Cultural Vitality
-  Economic Prosperity
-  Environmental Sustainability

Supporting *CityPlan 2030*, are a number of other strategic documents, including the Council's Long-Term Financial Plan, the Whole of Life Infrastructure and Asset Management Plans and the Annual Business Plan & Budget.

The Annual Business Plan & Budget is a key document in the Council's yearly planning framework, which details the Council's income and expenditure, and sets out the proposed projects, services and programs which the Council aims to deliver in the 2017–2018 financial year.

Budget Overview

2017–2018 Annual Business Plan Summary

The ability to deliver on the strategic directions contained in *CityPlan 2030* and the projects, services and programs set out in the 2017-2018 Annual Business Plan, is dependent on the Council having sufficient financial resources available, without imposing large rate increases.

The Council's Long-Term Financial Plan 2012-2022, is developed on the principle of financial sustainability and sets out the financial strategies and commitments over the long-term. Financial sustainability is dependent on ensuring that, on average over time, the Council's income can cover the cost of its operational expenses.

Each year, the Annual Business Plan & Budget is built upon the strategic outcomes outlined in *CityPlan 2030* and the Long-Term Financial Plan, with a focus on ensuring that the Council can maintain its existing service standards, while appropriately and sustainability funding new projects and initiatives.



\$32.573m
Rates
Revenue



2.65%
Average Residential
Rate Increase

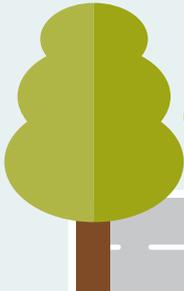


-2.03%
Average Commercial
Rate Decrease

\$3.081m
Operating
Surplus



\$37.860m
Services & Programs
Includes \$15.070m of
Employee Costs



\$23.207m
Includes \$9.334m of
New Capital Initiatives



The Council's Operating Result, as shown in Graph 1, demonstrates how the Council has been able to achieve financial sustainability over the last three years and how it will continue to maintain financial sustainability into the future.

At the same time, as illustrated in Graph 2, the average residential rate has been decreasing, which meets the Council's objective of keeping rates at a responsible level.

2.00%
Rate Revenue Increase



\$0.961m
New Initiatives &
Strategic Operating
Projects

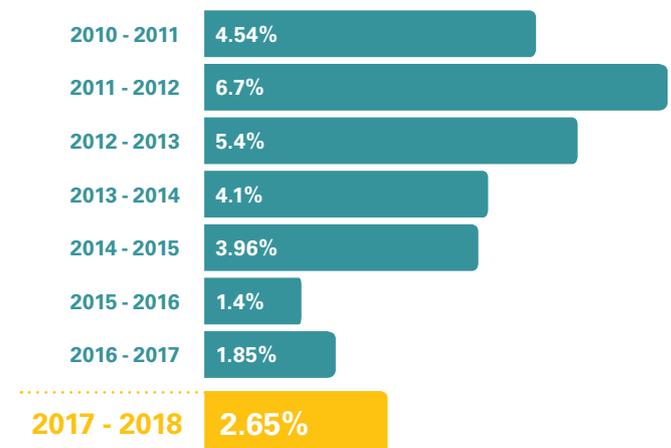
Graph 1

Operating Surplus/Deficit 2014-2015 – 2021-2022



Graph 2

NPSP Average Residential Rate Increase 2010-2011 – 2017-2018

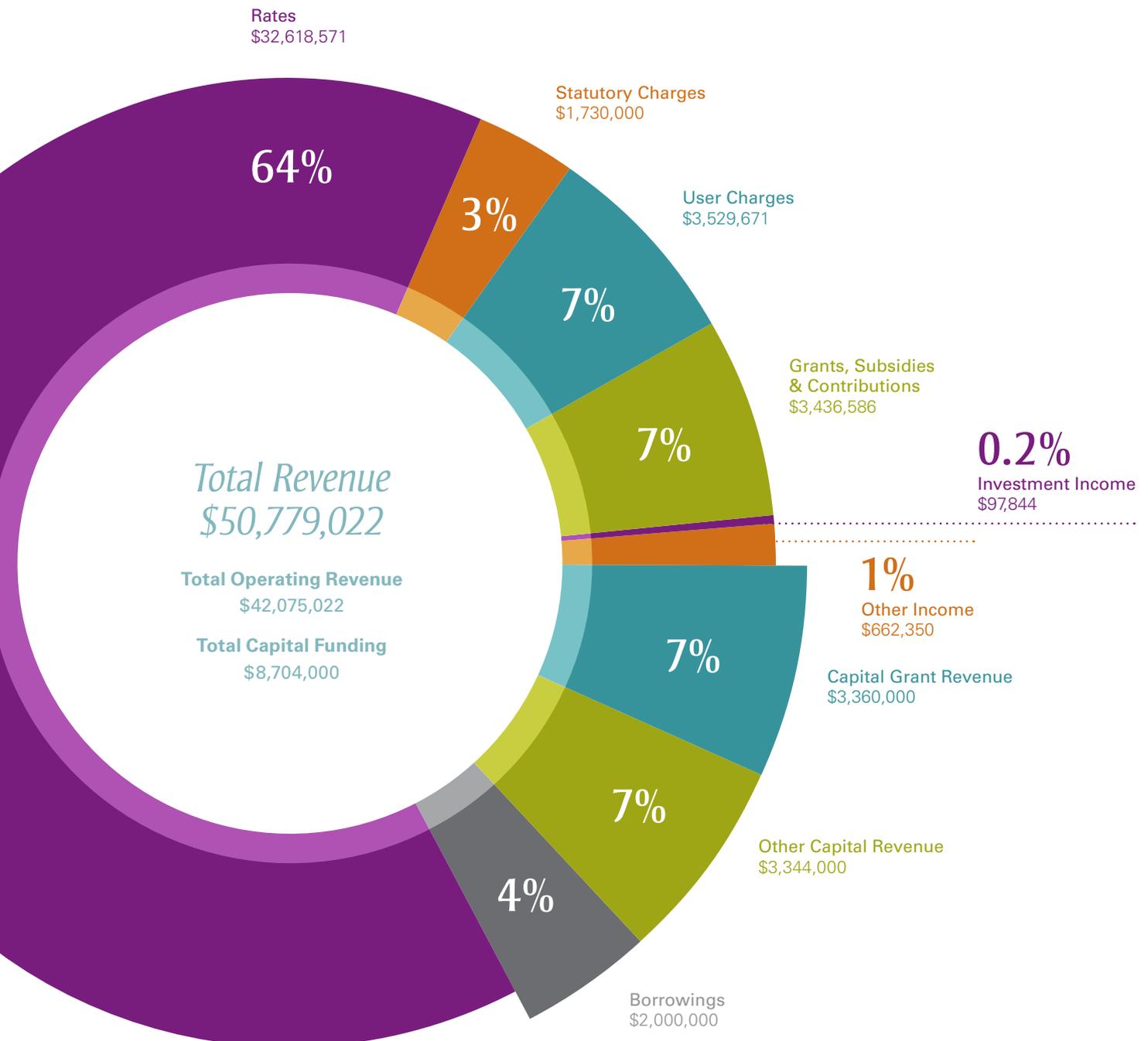


● Actual ● Proposed ● Projected

Income & Expenditure

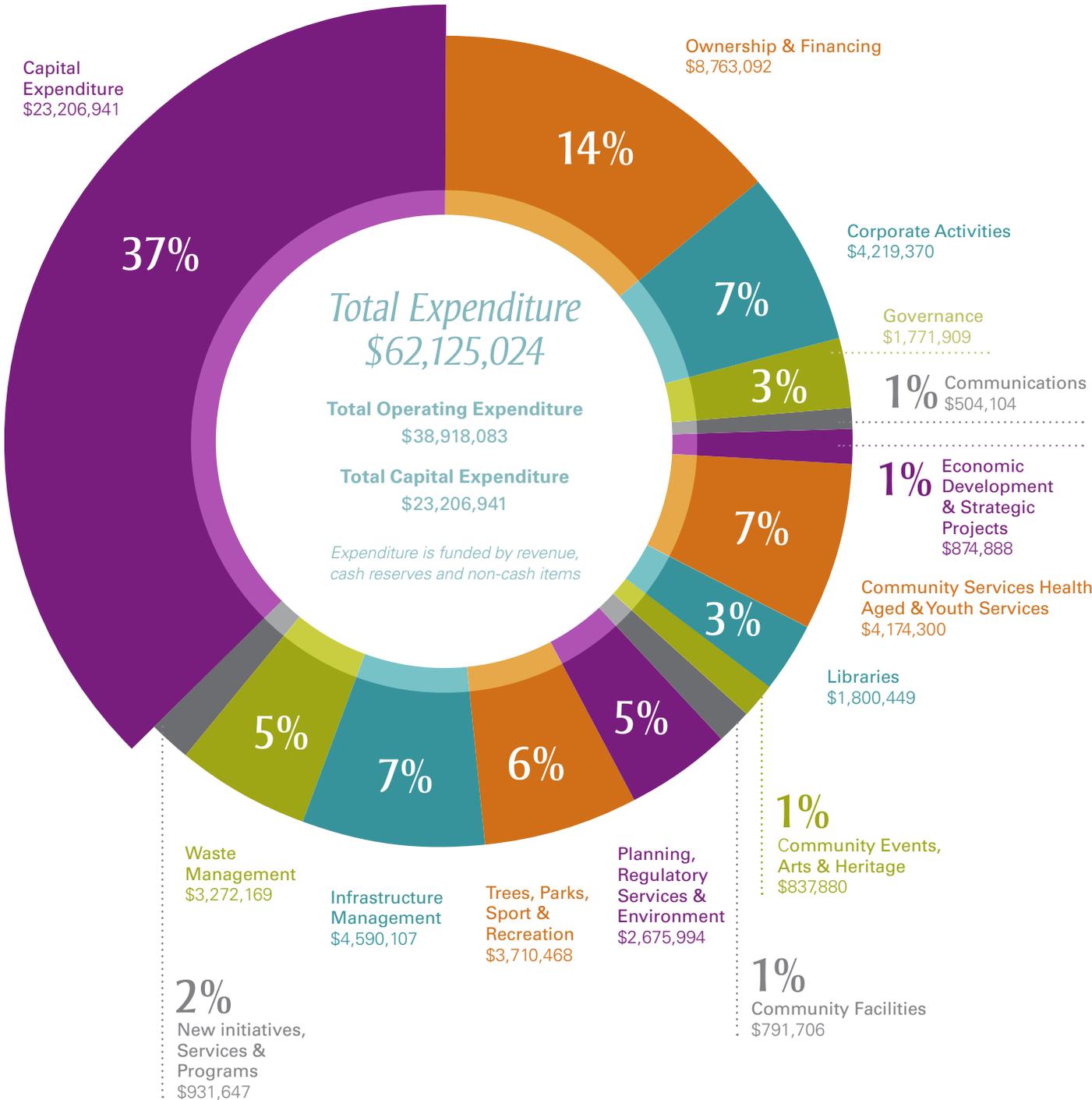
2017–2018 Annual Business Plan Summary

Sources of revenue



The 2017–2018 Annual Business Plan & Budget focuses on ensuring that the Council can maintain its existing service standards while appropriately funding new projects and initiatives.

How revenue is spent



2017–2018

Key Initiatives, Projects & Services

The map details the major projects and the total project value, which will be delivered across the City.

The list below provides details of additional projects and services which will be undertaken in 2017-2018 for the benefit of the entire community.

Social Equity

Capital Works Program
(roads, footpaths and kerbs)
\$3,116,006

Schools Traffic, Safety &
Parking Review (Stage two)
\$100,000

Recreation & Open Space
Works Program
\$615,500

Building Capital Works Program
\$566,700

Additions to the
Library Collections
\$191,500

Zest for Life Festival:
Celebrating Modern Ageing
\$7,000

Stepney – Maylands Local
Area Traffic Management Study
\$60,000

City-wide Parking Review
\$75,000

Cultural Vitality

Major Public Art Funding
\$50,000

Community Grants Program
\$60,000

Economic Prosperity

People and Placemaking Strategy
aimed at long and short-term
activation of spaces within the City
\$30,000

Environmental Sustainability

Trial Significant Tree
Conservation Grant Program
\$10,000

Drainage Infrastructure
Capital Works
Program
\$2,500,000



Payneham Memorial
Swimming Centre
Refurbishment of
Main Pool (Stage 1)
\$560,000

Ninth Avenue
Streetscape,
St Peters
\$1,200,000



Norwood Oval
Redevelopment
\$5,820,000

Completion of
The Parade Masterplan
\$100,000



Upgrade of River Torrens
Linear Park Path
\$1,239,360



Implementation
of the Felixstow
Reserve Masterplan
\$3,200,000

Payneham Oval Clubrooms
Redevelopment (Stage Two
of the Payneham Oval
Complex Redevelopment)
\$960,000

Preparation of a
Masterplan for
Adey Reserve
\$100,000

Syd Jones Reserve
Concept Plan
\$7,760

Construction of
the Beulah Road
Bicycle Boulevard
\$1,000,000

Hosting the Fashion
on Parade event
as part of the
2017 Adelaide
Fashion Festival
\$95,000

George Street
New Event
\$75,000



Rates

Annual Business Plan Summary

Council rates are a form of property taxation and are the main source of revenue which the Council uses to fund the projects, programs and services detailed in the 2017-2018 Annual Business Plan & Budget (including maintenance and refurbishment of infrastructure and buildings).

In setting rates for 2017-2018, the Council has considered *CityPlan 2030*, the current economic climate, legislative changes and the need to maintain and improve the Council's physical infrastructure.

One of the key objectives for the Council is to ensure that rates are kept to a responsible level and that rates are applied across the community as fairly and equitably as possible.

Rates represent 80 percent of the Council's total revenue, and are used to fund waste collection, infrastructure, public health and safety, major capital projects, community programs, services and the provision of facilities.

The Council uses the 'Capital Value' of a property as the basis for calculating rates and adopts the capital values which are provided by the State Valuation Office (Valuer-General).

It is considered that this method provides the fairest distribution of the rate revenue which is applied to all ratepayers within the City.

Over the last three years, the Council's Average Residential Rate increase has been amongst the lowest in metropolitan Adelaide.

For 2017-2018, the Council has increased its total rate revenue by 2.0 percent which translates into an average residential rate increase of 2.65 percent and average commercial rate decrease of -2.03 percent.

The full version of the City of Norwood Payneham & St Peters 2017-2018 Annual Business Plan & Budget, can be viewed on the Council's website www.npsp.sa.gov.au or in hard copy at the Council's Customer Service Centre, (175 The Parade, Norwood) or any of the Council's Libraries in Norwood, Payneham and St Peters.



-2.03%

Average
Commercial
Rate Decrease
2017-2018

= \$52/year based
on a valuation
of \$869,663

2.65%

Average
Residential
Rate Increase
2017-2018

= \$37/year based
on a valuation
of \$607,839

Payneham Oval Playground



Capital Works Program

2017–2018

The Council invests significant resources each year to ensure that the quality and standard of its infrastructure, including roads, footpaths, kerbs, buildings and recreation and open space assets is maintained and meets community expectations.

The 2017-2018 Council's Capital Works Program budget of \$6,783,118 incorporates:

- Civil infrastructure \$3,100,918
- Drainage infrastructure \$2,500,000
- Buildings infrastructure \$566,700
- Recreation and open space \$615,500

The Civil Infrastructure Capital Works Program involves upgrades and improvements to the City's streets, with works including reseals, footpath paving and kerbing.

For further information contact the Council's City Assets Unit on 8366 4533.

A summary of the 2017-2018 Civil Infrastructure Capital Works Program:

College Park

Footpath Paving:

Harrow Road – from First Avenue to Second Avenue, eastern side

Harrow Road – from Second Avenue to Third Avenue, western side

Evandale

Footpath Paving:

Bakewell Road – from Frederick Street to Morris Street, northern and southern sides

Firle

Footpath Paving & Kerbing

Shelley Street – from Gage Street to Glynburn Road, northern side

Glynde

Footpath Paving:

Edward Street – from Barnes Road to 29 Edward Street, southern side

Edward Street – from Barnes Road to Henry Street, north eastern side

Hann Street – from Avenue Road to Almond Avenue, northern side

Florence Street – from Lewis Road to Payneham Road, western side

Road Resealing:

Florence Street – from Payneham Road to Lewis Road

Scott Street – from Marian Road to Loader Street

Hackney

Footpath:

Hackney Road – from Westbury Street to North Terrace, eastern side

Kerbing:

Hackney Road – from Botanic Street to North Terrace, eastern side

Heathpool

Kerbing:

Rothbury Avenue – from Lesbury Avenue to Hanson Avenue, northern side

Road Resealing:

Dean Grove – from The Crescent to Stafford Grove

Joslin

Footpath Paving:

Ninth Avenue – from suburb boundary to Lambert Road, northern and southern sides

Kerbing:

Ninth Avenue – from suburb boundary to Lambert Road, northern and southern sides

Road Resealing:

Ninth Avenue – from suburb boundary to Lambert Road

Kensington

Footpath Paving:

Bishops Place – from Kensington Road to High Street, western side

Bridge Street – from High Street to Hughes Avenue, western side

Kerbing:

Dankel Avenue – from Bishops Place to Shipsters Road, northern side

Thornton Street – from High Street to The Parade, western side



Landscaping on St Peters Street

Bishops Place – from High Street to Dankel Avenue, eastern and western sides

Road Resealing:

Regent Street – from Maesbury Street to Shipsters Road

Maesbury Street – from High Street to Regent Street

Marden

Footpath Paving:

Wear Avenue – from Wear Court to Kildare Avenue, west side

Maylands

Kerbing:

Olive Road – from Frederick Street to Bend, southern side

Norwood

Footpath Paving:

John Street – from Fullarton Road to Clarke Street, southern side

Rose Street – from Edward Street to Moulden Street, northern side

Kerbing:

Church Avenue – from William Street to The Parade, western side

John Street – from Fullarton Road to Clarke Street, southern side

Road Resealing:

Church Avenue – from Church Avenue Reserve to The Parade

Elizabeth Street – from Kensington Road to The Parade

Payneham

Footpath Paving:

Charles Street – from Arthur Street to end, northern and southern sides

Road Resealing:

Henry Street – from Portrush Road to Arthur Street

Avenue Road – from Henry Street to Lewis Road

Payneham South

Footpath Paving:

Devitt Avenue – from Gage Street to Glynburn Road, northern side

Road Resealing:

Aveland Avenue – from Aberdare Avenue to Devitt Avenue

Royston Park

Footpath Paving:

Ninth Avenue – from Lambert Road to Battams Road, southern and northern sides

Kerbing:

Ninth Avenue – from Lambert Road to Battams Road, southern and northern sides

Road Resealing:

Ninth Avenue – from Lambert Road to Battams Road

Second Avenue – from Lambert Road to Salisbury Avenue

St Peters

Footpath Paving:

St Peters Holton Court – from Eleventh Avenue to end, eastern side

First Avenue – from Harrow Road to St Peters Street, northern side

First Avenue – from St Peters Street to Stephen Terrace, southern side

Fifth Avenue – from Stephen Terrace to Winchester Street, northern and southern sides

Eighth Avenue – River Street to Winchester Street, southern side

Eighth Avenue – from Stephen Terrace to Winchester Street, northern side

Ninth Avenue – from Stephen Terrace to Winchester Street, southern side

Second Avenue – from Harrow Road to St Peters Street, southern side

Winchester Street – from Fifth Avenue to Eighth Avenue, eastern side

Winchester Street – from Second Avenue to Third Avenue, eastern and western sides

Winchester Street – from Sixth Avenue to Seventh Avenue, western side

Winchester Street – from Payneham Road to First Avenue, western side

Kerbing:

Ninth Avenue – from Stephen Terrace to suburb boundary, southern and northern sides

Road Resealing:

Ninth Avenue – from Stephen Terrace to suburb boundary

Third Avenue – Harrow Road to St Peters Street

Stepney

Footpath Paving:

Mary Street – from Laura Street to Flora Street, eastern and western sides

Other City-wide Works

Pram Ramps

Various locations

Bus Shelter Paving

To ensure compliance with requirements of the *Disability Discrimination Act 1992*. Various locations

Around the Council

Updates from the Council and a look at what's happening in and around your local area



Social Equity



Cultural Vitality



Economic Prosperity



Environmental Sustainability



Artist impression



Norwood Oval Upgrade

Construction of the Norwood Oval Upgrade will commence in 2018, following approval from the Development Assessment Commission (DAC).

The new facilities will result in long-term social and economic benefits for the Norwood Football Club and the wider community, as well as the creation of over 30 jobs during the construction phase.

Highlights of the multi-purpose facility include a 180-seat Members Facility, new kitchen, new Premier's Bar,

refurbished player's change rooms, accessible public toilets and a merchandise outlet.

The facility, to be known as the Wolf Blass Centre, will be funded by the Council, with the remaining being funded by the Norwood Football Club.

The Club's contribution comprises of \$2 million that it will receive over seven years from the SANFL as a result of the sale of AAMI Stadium, with the balance to be funded by the Club's 'Build the Fort' capital fundraising campaign.

Norwood Football Club President Paul Di Iulio said to date the Club has raised \$2.8 million for the redevelopment, which includes a \$500,000 donation

from long-time Norwood supporter and wine maker Wolf Blass, and \$250,000 from the Federal Government.

The Council has also allocated \$500,000 for upgrades and streetscape improvements to the car park adjacent to the Sir Edwin T Smith Stand and sections of Woods Street, adjacent to the Oval.

For further information about the Norwood Oval Upgrade, visit the Council's website at www.npsp.sa.gov.au or contact Acting Manager, Economic Development & Strategic Projects, Keke Michalos, on 8366 4509 or email kmichalos@npsp.sa.gov.au



The Parade Masterplan

Comments received during the first stage of community consultation are being considered in the development of a final draft Masterplan for The Parade.

During the consultation, there were over 800 visits to the Council's project website and 275 written submissions were received which are summarised as follows.

What people love most about The Parade

- the vibrant and casual atmosphere with a strong community spirit;
- the combination of boutique shops and cosmopolitan cafes; and
- the trees which are continually reiterated as the key element that 'binds' The Parade.

Suggestions for improvement

- safer and wider footpaths for accessibility, reduced congestion and more opportunities for public open space and seating;
- reduce traffic speeds on The Parade through increased pedestrian crossings and improved traffic light synchronisation;
- improve cycling infrastructure through increased parking and designated bicycle lanes along The Parade; and
- enhance the streetscape, particularly through greenery.

With many major shopping centres and main streets undergoing major expansions and refurbishments, it is important that the Council invests in the infrastructure of The Parade, to ensure it retains its status as one of South Australia's premier main streets and destinations.

The recent upgrade of Acland Street in St Kilda (Melbourne) shares many similarities to The Parade.

"There are many lessons from the Acland Street example which the Council can apply to The Parade Masterplan, such as widening footpaths, creating more public space and communication with stakeholders during the construction phase," said Mayor Robert Bria.

In preparing the final draft Masterplan, the Council will consult the community on a number of options.

For further information about The Parade Masterplan project, visit the Council's website at www.npsp.sa.gov.au or contact Acting Manager, Economic Development & Strategic Projects, Keke Michalos, on 8366 4509 or email kmichalos@npsp.sa.gov.au



Enhancing the Ninth Avenue streetscape

Ninth Avenue, St Peters, is recognised as a valued character street and is a popular cycling and walking route between the Adelaide CBD and the River Torrens Linear Park.

The Council has identified a number of opportunities to enhance the safety, accessibility and presentation of Ninth Avenue, St Peters, between Stephen Terrace and Battams Road.

The proposed works include upgrading the road assets (including road surface, kerbs and footpaths), new line-marking, improvements to pedestrian safety and access, greater protection of existing street trees, and replacement or addition of new trees.

The Council has recently engaged design consultants, JPE, to work with Council staff in developing detailed design plans that will enable construction to commence in late 2017.

For further information regarding the Ninth Avenue Streetscape Enhancements Project, contact Project Manager, Urban Design & Special Projects, Ben Willsmore, on 8366 4506 or email bwillsmore@npsp.sa.gov.au



Taste Glynde & Co

Originating from the Council's 'Food Secrets of Glynde' publication and following on from the 2016 Taste Glynde event, Taste Glynde & Co. opened the doors to a showcase of food and beverage manufacturers in one of South Australia's unique and burgeoning food manufacturing destinations.

For more than 40 years, Glynde has been home to a large cluster of food manufacturers who have provided South Australian, interstate and overseas consumers with premium, award-winning food and beverages.

Taste Glynde & Co. brought together a range of local food manufacturers and producers from Glynde and the surrounding areas of Norwood and Stepney, on the premises of the iconic Robern Menz, on Sunday 30 April 2017, and was attended by more than 3,000 people of all ages.

From pasta at L'Abruzzese Pasta and Pasta Deli, to continental sweets from Avanti Pasticceria; Taste Glynde & Co. patrons also sampled cheeses, gelati and a range of other dishes and cuisines, all washed down with 1645 Coffee Roasters blends and wine and craft beers featured on the Eastside Wine & Ale Trail (see page 23).

In addition to a host of local food producers and manufacturers, patrons enjoyed food and beverage samples, Kid's Cooking Classes, and live cooking demonstrations by well-known chefs

Heather Day (MasterChef) and Food Secrets of Glynde Ambassador, Salvatore Pepe (chef and owner of Pepe Cucina).

Callum Hann of Sprout Cooking School, delivered cooking classes for children aged 4 to 12 years and said, "The whole Taste Glynde & Co. Festival was fantastic".

The continued growth of the 'Food Secrets of Glynde' concept is testament to its success over the past two years, as it builds on the precinct's reputation for high quality food manufacturing.

Visit www.npsp.sa.gov.au to download a copy of the 'Food Secrets of Glynde' or pick up a copy from the Norwood Townhall or one of our libraries at Norwood, Payneham or St Peters.

 fb.com/tasteglyndeandco



Take a tour on the Eastside

The Eastside Wine and Ale Trail brings together the great regions of South Australia under the roof of four boutique wineries and a craft brewery, all located in inner-metro Adelaide and only minutes east of Adelaide's CBD.

Amadio Wines, Tidswell Wines, Signature Wines and Little Bang Brewing Co. formed the inaugural trail when it was launched in February 2017. Since then, Salena Estate opened their cellar door on Payneham Road and formally joined the popular self-guided trail.

There are plenty of benefits to cellar doors in urban Adelaide, particularly in satisfying the appetite of the lightning visitor who still wants to sample South Australian wines and craft beers but doesn't have the time to travel to the regions.

Though each business differs in region, varietals and in the case of Little Bang Brewing Co. – product, they are linked together by their roots as small and family-owned businesses. Together they are passionate about their products and deliver a unique experience for the trail-goer.

While urban cellar doors have made these wineries and micro-brewery more accessible, they also offer a great way of getting to know the operators and their history as you sip and sample your way along the trail.

Several of the venues are branching out into other more regular activities. If quiz nights are your thing, head to Little Bang Brewing Co. every Thursday night. Amadio Wines are hosting a monthly Wine Down event on the first Friday of every month, and Signature Wines invite you to join their Vino Vino Fridays featuring live music and a Spanish inspired menu.

Pick up your copy of the Eastside Wine & Ale Trail brochure from the Norwood Town Hall, 175 The Parade, Norwood, or follow the Eastside Wine & Trail on Facebook and Instagram.

 [fb.com/eastsidewineandaletail](https://www.facebook.com/eastsidewineandaletail)

 [@eastsidewineandaletail](https://www.instagram.com/eastsidewineandaletail)



Business Networking Function held at Little Bang Brewing Co.



Work on your business

Earlier this year the Council hosted an inaugural Council-wide Business Networking Function, inviting all business owners and operators within the City.

On 15 February 2017, approximately 85 guests representing precincts such as The Parade, Magill Road, Payneham Road, Glynde, Kensington Road and Kent Town, came together at Little Bang Brewing Co.

to enjoy hospitality and hear from local and inspirational guest speakers.

Julian Forwood and Bernice Ong, the faces behind Ministry of Clouds, have enjoyed the benefits of running their wine label from their home in Kent Town.

Both wine marketers, they shared highlights of their journey together from their beginnings in wine sales and marketing, and as they created their own edgy product and humble brand.

Stocked by premium Australian restaurants, the Ministry of Clouds portfolio is regarded as one of the

best according to James Halliday, after he named it one of Ten Hot New Wineries of 2015 in the Australian Wine Companion.

With a combined 25 years of experience in the wine industry, Julian and Bernice were generous as they shared their experiences and how running their business in the City of Norwood Payneham & St Peters has created advantages and opportunity.

This event was the first of many for local business owners and operators as the Council plans to host two per year.

How can we support you?

To discuss your business and how the Council can support you, contact our Economic Development Coordinators by emailing townhall@npsp.sa.gov.au or phone:

Monique Warren 8366 4512 | **Thea Petros** 8366 4616

Your NPSP

Stay Connected!

Digital communications are leading us into the future and in an effort to stay connected with our community, the Council continues to seek new and innovative ways to share important information.

General feedback and results from our recent Community Survey indicate that residents prefer to receive communication from the Council via email.

In May 2017, we launched 'Your NPSP' – a new bi-monthly e-newsletter that delivers all the latest updates and information about the Council's projects and initiatives, straight to your inbox.

Subscribe now at www.npsp.sa.gov.au







Get Social

Follow the Council's business precincts on social media



THE PARADE
NORWOOD

The Parade, Norwood

[fb.com/TheParadeNorwood](https://www.facebook.com/TheParadeNorwood)

@ParadeNorwood

#ParadeNorwood



Payneham Road

[fb.com/PaynehamRoadSA](https://www.facebook.com/PaynehamRoadSA)



GLYNDE
CORNER

The Glynde Corner

[fb.com/theglyndecornerSA](https://www.facebook.com/theglyndecornerSA)

@glyndecorner



Magill Road

[fb.com/MagillRoadSA](https://www.facebook.com/MagillRoadSA)

@magillrd



Our hard and electronic waste collection service is changing!

- ✓ Flexible and convenient 'booked' service
- ✓ Available year round
- ✓ Two FREE collections

Book your hard and e-waste collection now.

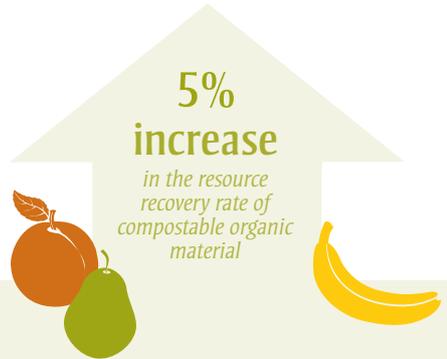
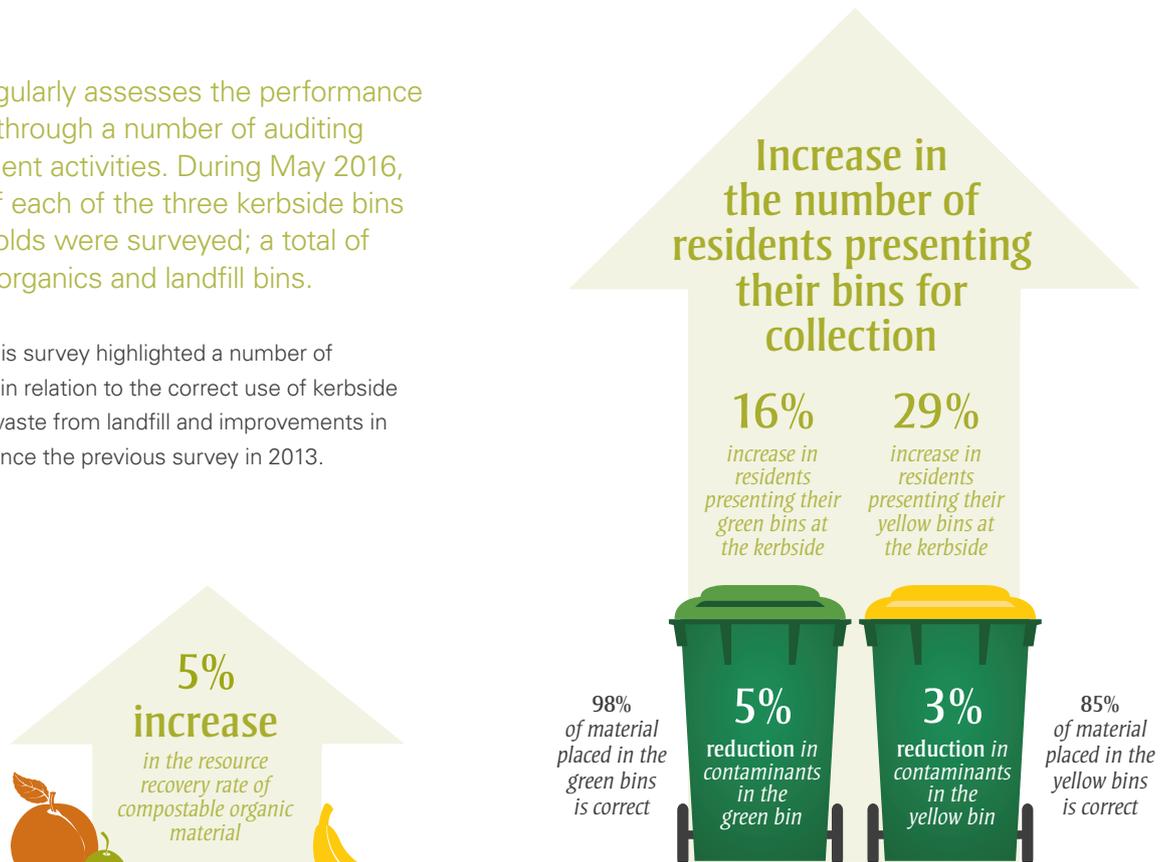
Phone East Waste on 8347 5111 or
visit www.eastwaste.com.au

Household Kerbside Waste Survey

How we're tracking

The Council regularly assesses the performance of its services through a number of auditing and measurement activities. During May 2016, the contents of each of the three kerbside bins of 100 households were surveyed; a total of 300 recycling, organics and landfill bins.

The results from this survey highlighted a number of positive outcomes in relation to the correct use of kerbside bins, diversion of waste from landfill and improvements in waste avoidance since the previous survey in 2013.



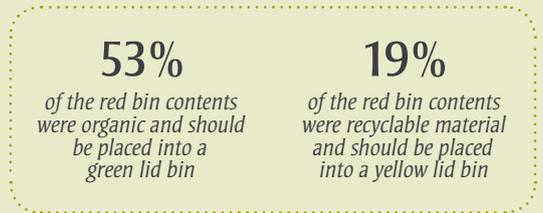
1.15kg reduction
in the amount of waste going to landfill per household per week



9.5% improvement
in the amount of waste diverted from landfill



There's always room for improvement!



There are many alternatives to simply sending your household waste to landfill. Turn the page to find out tips for recycling your kitchen organics and general household waste.



Put your kitchen waste to good use

Recycling your food waste

Recycling your food waste will not only significantly reduce your waste being sent to landfill, but will play an important role in creating a valuable resource that can be turned into nutrient rich compost.

In Australia, household food waste makes up approximately 44% of the 13 million tonnes of organic material that ends up in landfill in each year. When food is sent to landfill it rots and releases methane gas.

Methane is a harmful greenhouse gas with approximately 21 times the global warming potential of carbon dioxide.

However, when food waste is composted, the nutrients and organic matter are recovered and recycled into compost. When compost is added to the soil, it improves soil health, stores carbon and improves the productivity of our land.

The Council's **Kitchen Organics Service** is a significant waste reduction initiative. It allows households to easily collect your kitchen organic waste and transfer the contents to your green kerbside organics bin, along with your organic garden waste.

Each household in the City of Norwood Payneham & St Peters is supplied with a Kitchen Organics Basket and an annual supply of compostable liner bags to make recycling food waste easy.

If you are a new resident or your household does not have a free kitchen organics basket, collect yours from the Norwood Town Hall.

Refer to the enclosed brochure or visit the Council's website at www.npsp.sa.gov.au for further information about the Kitchen Organics Service.



Collect your 2017–2018 compostable bio-bags

Your 2017–2018 allocation of compostable bio-bags can be collected from the Norwood Town Hall or any of the Council's Libraries (proof of residency required). For more information, refer to the enclosed Kitchen Organics Service brochure which includes your voucher to collect your free compostable bio-bags.

Why waste it?

When you can RECYCLE it.

The Council encourages our citizens to adopt the waste principles of **avoid, reduce, re-use, recycle** and **compost**, by highlighting these as alternatives to 'wasting it'.



Paper and Cardboard	Rigid Plastic Bottles and Containers
Aluminium Cans and Trays	Glass Bottles
Liquid Paper Board Cartons	Plastic and Metal Lids
NO Foods or Liquids	NO Nappies
NO Plastic Bags	NO Polystyrene

As a resident of the City of Norwood Payneham & St Peters, you are provided with a 240 litre yellow lid recycling bin which is collected fortnightly by East Waste. Once collected, the recyclable materials are then transported to a recycling facility where materials are sorted and sold to the market to be recycled into new materials.

There's an opportunity for the Council to reduce the costs of waste management based on the quality and quantity of recyclables which are collected. In turn, these savings are used to improve services, assets and infrastructure, and to preserve our natural environment. It is therefore in everyone's best interest to maximise the amount of recyclable materials being placed into our recycling bins.

If the recycling material is contaminated it may be too difficult to sort and will end up being sent to landfill. Recyclable materials that are placed in the red waste bin or green organics bin, will also end up going to landfill which also needs to be avoided.

Smart recycling:
use your yellow bin correctly.
 Explore the Council's
A to Z Recycling Guide at
www.npsp.sa.gov.au

EastWaste

Read more about the East Waste Why Waste It? campaign at www.whichbin.com.au

Zest for Life

Celebrating modern ageing



16–27 October

The City of Norwood Payneham & St Peters has been a proud and longstanding supporter of the Council for the Ageing (COTA) Every Generation Festival; one of South Australia's longest running annual arts and community festivals, attracting over 100,000 participants across the state.

This year, the Festival will be celebrating its 50th anniversary and to mark the Festival's half-century milestone, COTA is reinvigorating the program with a new name and a new look.

ZestFest 2017 embraces and reflects modern ageing; an outcome adopted after consultation with older South Australians.

The Council will again be acknowledging and celebrating modern ageing with a program of activities and events from 16–27 October 2017. Our program of events, will be presented as Zest for Life, and form part of COTA's ZestFest 2017 program.

With a focus on health and well-being, the program will feature computer literacy training, Tai Chi, Pilates, cycling workshops, walking groups, and historical walking and community garden tours.

The annual concert and morning tea at the Norwood Concert Hall will return along with new initiatives such as mindfulness training, and gardening and craft workshops.

The Council's program aims to encourage residents of all ages to be active and involved by engaging in a new activity, meeting new people and having fun along the way!

Bookings are essential for all events and will be available online via Try Booking from late August.

For further information and a full list of the events and activities, visit www.npsp.sa.gov.au or contact the Council's Community Services Project Officer, Maria De Conno on 8366 4611 or email mdeconno@npsp.sa.gov.au.



Community Visitors Scheme

The Community Visitors Scheme aims to improve the quality of life of older people in aged care homes and/or in receipt of Home Care Packages, and is ideal for those who are socially isolated or lonely, and would benefit from a regular visitor.

Participants are matched with a volunteer based around common interests and values. The program supports participants and volunteers to establish friendships that reduce feelings of isolation and improve the participant's connection with their community.

The Community Visitors Scheme is a national program, funded by the Australian Government and is offered free to all participants.

The program has vacancies for citizens in receipt of Home Care packages who live within the City of Norwood Payneham & St Peters, Burnside, Campbelltown or Unley.

For further information please contact the Council's Community Visitor Scheme Coordinator, Huan Wang on 8366 4604 or email hwang@npsp.sa.gov.au



Honouring a local hero

Brian Essery

....

Established in 2004, the Freedom of the City Award is an honorary award conferred on individuals who, in the view of the Council, have made a significant and conspicuous contribution of outstanding quality to the development of the local community for a period of at least 25 years, either continuously or cumulatively.

The highest civic award to be bestowed on a recipient by the Council, the Freedom of the City is awarded only on unanimous decision by the Elected Members.

Brian Essery, the third person to be conferred the Award, is a former resident of Norwood who, at 88 years of age, has made immense contributions to the Norwood Payneham & St Peters community, and continues to do so today. Over the years, Brian has demonstrated outstanding service and leadership

within the local community, serving as a member of multiple groups and organisations. Brian is someone true to his passion of helping others and bringing out the best in communities.

Brian was a Councillor for the City of Kensington and Norwood for eight years (1968 – 1976), following in the footsteps of his father and grandfather who both served as Mayor of the Council.

Brian was a longstanding member of the Rotary Club of Norwood (1970 – 2006) and involved in many long-term projects for the Club and the community during this time.

He also volunteered with the Rotary Club of St Peters Inc for ten years, is a Life Member of the Kensington and Norwood City Band Inc, Member of the Kensington and Norwood Historical Society from 2004 to 2013 and has volunteered with the Council's Cultural Heritage Program since 2006.

Brian is a Life Member of the Norwood Football Club, serving on the Committee for 14 years, and an Honorary Member and Past President of the Probus Combined Club of Norwood Inc.

In recognition of his history of achievements and contribution to the community, Brian was awarded the City of Norwood Payneham & St Peters 2016 Australia Day Citizen of the Year.

Most recently however, Brian's long standing commitment to the local community through his volunteer work and leadership roles, was recognised and celebrated when he was awarded the City of Norwood Payneham & St Peters Freedom of the City Award.

The Freedom of the City Award was presented to Brian at a ceremony held on Monday 29 May 2017.



Give Happy, Live Happy

Volunteer Opportunities

Volunteers are a big part of our City's community life and make a valuable contribution by giving their time and skills for the benefit of others.

Aside from helping others, volunteering can provide many benefits for individuals including contact with other people, an opportunity to develop new skills, new challenges, form new networks and gain work experience.

The following opportunities are currently available with the Council's Volunteer Program.

Community Visitors Scheme

The Community Visitors Scheme (CVS) is a Federal Government initiative that aims to help establish links between older people and their local community and enrich their quality of life.

If you have one hour free per fortnight to befriend an older person in your local community then this Program is for you!

Stepping Out Program

Stepping Out matches Volunteers who are dedicated to sharing their own skills and interests, with frail, aged or younger disabled members of our community. The benefits of Stepping Out include companionship and friendship, increasing an individual's involvement in social activities and sharing a hobby or activity that is of mutual interest.

Graffiti Removal

Graffiti Removal Volunteers work as a team to remove illegal graffiti from private and public property across the Council area. The team is looking for a new Volunteer who is available to regularly assist the team on Friday.

Christmas Pageant

The Christmas Pageant team are seeking Volunteers who can assist with the decoration and maintenance of pageant vehicles and floats.

For further information about the Council's Volunteer Program or the available opportunities, visit www.npsp.sa.gov.au or contact the Council's Volunteer Services Coordinator, Belinda Naish, on 8366 4631 or email bnaish@npsp.sa.gov.au



Canvas Youth Art & Events

Short Film Festival and Art + Design Exhibition

Entries are now open for the 2017 Youth Short Film Festival and the Urban Youth Art + Design Exhibition.

Part of the Council's biennial Canvas Youth Arts and Events program, both events provide an opportunity for young people aged 12-25 years who live, work or study in the City of Norwood Payneham & St Peters, to showcase their creative talents to the community.

The Canvas program combines events for showcasing work with opportunities for young people to learn new skills and build links with the industry in the areas of event management, music, short film and photography.

Entries into the Short Film Festival and Art + Design Exhibition close 11 September 2017.

Further information is available on the Council's website www.npsp.sa.gov.au or by contacting the Council's Manager, Community Services, Rosanna Busolin on 8366 4600 or email rbusolin@npsp.sa.gov.au

Urban Youth Art & Design Exhibition

26 September –
6 October

Youth Short Film Festival

6 October

Entries close
11 September 2017

**YOUNG CREATIVES
WANTED**

Street art on a stamp



In February 2016, the City of Norwood, Payneham & St Peters was thrilled to be part of the Little Rundle Street Art Project, breathing new life into the city-fringe suburb of Kent Town.

Street art has beginnings as unsanctioned graffiti during the 1980s and has now evolved into a sophisticated range of practices that bring art into the streets, making it accessible for all.

The Little Rundle Street Art Project transformed the precinct into a vibrant outdoor gallery featuring contemporary photography, stencils, paste-ups and murals created by over one hundred local and international artists.

Some 15 months later in May 2017, Australia Post launched a series of four stamps featuring portraits by internationally respected artists, two of which are found in the streets of Adelaide.

Irish artist Fin DAC used a stencil and spray paint technique to create the mural Shinka, for the Little Rundle Street Art Project, which is now featured on one of the special issue stamps.

Purchase your collection from Australia Post.

Out & About in your local area



Throw

on your favourite team strip and head to **Coopers Stadium** (Norwood Oval) to support your local footy team



Discover

the boutique cellar doors and craft brewery on the self-guided **Eastside Wine & Ale Trail**



Explore

the homewares, furniture and antique stores on **Magill Road**



Breathe

in the crisp winter air as you meander the **River Torrens Linear Park Trail** by foot or on bike



Visit

one of our **local libraries** and take home a book to curl up with on a rainy day



Indulge

your passion for the arts at a **SALA exhibition** (salafestival.com)



Council Facilities

Norwood Town Hall

175 The Parade, Norwood
PO Box 204, Kent Town 5071
T: 8366 4555 F: 8332 6338
E: townhall@npsp.sa.gov.au

Norwood Concert Hall

George Street, Norwood
T: 8331 8677
E: norwoodch@npsp.sa.gov.au

Glynde Depot

30 Davis Road, Glynde
T: 8360 9000 F: 8360 9022

Cultural Heritage Centre

101 Payneham Road, St Peters
T: 8334 0260
E: dschumann@npsp.sa.gov.au

St Peters Library

101 Payneham Road, St Peters
T: 8334 0200 F: 8362 2040
E: stpeters@npsp.sa.gov.au

Payneham Library & Community Facilities Complex (Tirkandi)

2 Turner Street, Felixstow
T: 8336 0333 F: 8337 9156

Norwood Library

110 The Parade, Norwood
T: 8366 4546 F: 8363 5603

St Peters Child Care Centre & Preschool

42-44 Henry Street, Stepney
T: 8362 1843 F: 8362 8756
E: spccc@npsp.sa.gov.au

Norwood Swimming Centre

Phillips Street, Kensington
T: 8431 1327 F: 8332 7213

Payneham Memorial Swimming Centre

OG Road, Felixstow
T: 8336 1978 F: 8365 0876



City of
Norwood
Payneham
& St Peters

www.npsp.sa.gov.au



Upcoming Events

August – December

August



Tuesday 1 – Thursday 31

SALA Festival

Visit www.npsp.sa.gov.au
for all the details

Wednesday 16

Citizenship Ceremony

6.00pm, Norwood Concert Hall

September

**Tuesday 26 September –
Friday 6 October**

CANVAS Art Exhibition

7.00pm, Norwood Concert Hall



Norwood Christmas Pageant 2016

October

Friday 6

CANVAS Short Film Festival

7.00pm, Norwood Concert Hall



Sunday 15

Fashion on Parade

11.00am, The Parade, Norwood

Thursday 26

Zest for Life Concert

10.30am, Norwood Concert Hall

November

Wednesday 8

Citizenship Ceremony

6.00pm, Norwood Concert Hall



Saturday 25

Norwood Christmas Pageant 40th Anniversary

10.00am, The Parade, Norwood

December



Friday 1

Twilight Carols

5.00pm, Dunstone Grove – Linde Reserve, Nelson Street, Stepney

Council Meetings

7.00pm, Council Chambers, Norwood Town Hall

Monday 7 August

Monday 4 September

Tuesday 3 October

Monday 6 November

Monday 4 December