

# Look East

City of Norwood Payneham & St Peters Newsletter • December 2019



## *Christmas in NPSP*

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this Christmas 2-7

## *Around the City*

Key projects and initiatives  
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City of  
Norwood  
Payneham  
& St Peters



Banquet H

# Mayor's 11th Christmas Card Competition Winners

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Competition Winner to  
**Zahra Fry**  
1st Place, Year 1  
with Mum, Grandma and Grandpa

Competition Winner to  
**Rory McDonald**  
1st Place, Year 1  
with Mum, Grandma and Grandpa

Competition Winner to  
**Archie Kinniburgh**  
2nd Place, Year 1  
with Mum, Grandma and Grandpa

Competition Winner to  
**Zoe Curtis**  
3rd Place, Year 1  
with Mum, Grandma and Grandpa

# Mayor's Message

*Welcome to the December 2019 edition of Look East.*



**Christmas is my favourite time of the year. Whether it's decorating the Christmas tree with my family, or watching my children count down the days on their advent calendars, there is something magical about the festive season.**

Christmas in our City is about celebration and coming together with family, friends and the community. This year, the City of Norwood Payneham & St Peters is again holding a number of events and attractions that capture this spirit of Christmas.

The festivities began on Saturday 23 November with the popular *Norwood Christmas Pageant*, which many local groups take part in each year. Nearly 20,000 citizens and visitors of different cultures and backgrounds lined the streets to cheer more than 75 floats, bands and marching groups as they walked, sang and danced their way from Norwood Oval to Queen Street.

*Twilight Carols* took place on Friday 6 December in the beautiful outdoor setting of Linde Reserve, Stepney. I encourage you to pack a picnic dinner and head to the next event—an open-air movie on Norwood Oval on Saturday 14 December.

For those who love lights and decorations, The Parade has again been adorned with Christmas trees and lights, this year complemented by a red star in front of the Norwood Town Hall.

The Library Holiday Program also offers a range of different activities and events that cater for children of all ages over the summer break—but be sure to book early to make sure you don't miss out!

I'd also like to thank every child who put their creative talents to work and designed a Christmas card for this year's Mayor's Christmas Card Competition. A big congratulations to this year's winner, Harper Hamdorf, whose drawing appears on the front cover of this edition of *Look East*.

The festive season is also a time to reflect on the past 12 months. By any measure 2019 has been a challenging year for the Council and Local Government generally.

Legislative reforms to Local Government, proposed changes to the Planning system and the upheaval of the waste management sector, has created a challenging environment for the Council to address these issues and understand their impacts on our community.

Of particular note are the changes to the State's heritage system, where the Council has expressed concerns regarding the weakening of demolition controls affecting Contributory Items—historical dwellings that contribute to the City's overall character and sense-of-place.

A recent survey of the 1,463 owners of Contributory Items in our City showed that out of the 397 respondents, 82% think that demolition controls for these properties, which are located within Historic Conservation Zones, should be strengthened.

The Council has, and will continue to argue strongly to Parliament, the State Planning Commission and the State Government about the importance of ensuring our built heritage is protected and preserved for future generations.

On behalf of my wife Pina and our children Isabella, Christian and Charlotte, I extend my best wishes to you for a holy and joyous Christmas, and safe and prosperous New Year.

**Best wishes,**

**Robert Bria  
Mayor**



Festive Gallery on Osmond

# Christmas IN NPSP



**Christmas is always a magical time in the City of Norwood Payneham & St Peters with decorations, lights and Christmas trees around almost every corner—and a range of events and activities which bring our community together.**

By tradition, the *Norwood Christmas Pageant* heralds the start of Christmas in our City. Families and friends lined The Parade, Norwood on Saturday 23 November eagerly awaiting the arrival of Father Christmas and one month of exciting events and free Christmas activities hosted by the Council.

The *Festive Gallery* on Osmond is a popular destination during the festive season, showcasing the creativity of our community and capturing the spirit of Christmas. The six-foot wooden Christmas trees, which have been designed and decorated by children

from 10 local schools, will be held until Wednesday 3 January 2020.

Another popular fixture on the City's festive calendar, *Twilight Carols* at Linde Reserve brought the community together for an evening of Christmas songs under the stars on Friday 6 December. Picnic blankets lined the grass with families and friends enjoying an exciting line up of live music while children reveled in a visit from Father Christmas himself.

Norwood Oval will be transformed into an open-air cinema for a free screening of *Saving Santa* on Saturday 14 December—a perfect opportunity for families and friends to enjoy time to relax during what is always a busy period.

Residents also ensure that the City shines bright in the evenings with homes and gardens adorned with decorations and lights creating a magical Christmas experience for everyone to enjoy.

In particular, the residents of Ninth Avenue, St Peters are known for putting on one of the brightest Christmas light displays in Adelaide. Visit the street after dark to see it come to life with twinkling lights and Christmas decorations.

Once again our community has been generous in bringing joy to the lives of children in need, by donating new books, colouring and activity packs to Backpacks for SA Kids through the *Give the Gift of Reading*. If you'd like to donate, donations will be accepted until 5.00pm, Friday 20 December 2019.

Details about Christmas events, activities and Council's opening hours can be found on the following pages or by visiting the Council's website at [www.npsp.sa.gov.au/christmas](http://www.npsp.sa.gov.au/christmas)



John and Wendy Elliott, Volunteers

## Volunteering in NPSP

### *Smooth sailing into retirement*



**John and Wendy Elliott have long been dedicated members of our community, giving their skills, compassion and time to improve quality of life for others.**

Married for 57 years and residing in St Peters, both John and Wendy have been Council Volunteers for more than 16 years.

"Upon retiring, we both found we had spare time on our hands and thought the best use of it was to help others and give back to our community," says Wendy.

Wendy volunteers each year for the *Norwood Christmas Pageant*, overseeing design and costumes, and also as a helper on the Council's Community Bus.

In addition to his voluntary work for the Rotary Club of St Peters, John has also worked on *Norwood Christmas Pageant*, using his carpentry and handy man skills to breathe new life into Pageant floats.

Having stepped back from his volunteer commitments to focus on his health over recent years, John's skills were put to the test earlier this year when Wendy volunteered him to restore the Pageant's damaged pirate ship float.

"Over six weeks, I spent more than 100 hours designing, building and painting the pirate ship, with the final touch being the addition of a pirate's parrot," says John.

A collaborative effort, it wasn't always smooth sailing for John and Wendy as they found themselves at odds over design details, but their robust relationship meant they always reached a solution.

"We both really enjoyed working on this project together and John was incredibly resourceful in using old household furnishings to rebuild the pirate ship," adds Wendy.

With an impressive new pirate ship float complete with a treasure chest,

John and Wendy always look forward to seeing the delight on faces of children lining The Parade for the *Norwood Christmas Pageant*.

Wendy says, "The Council is always seeking more Volunteers to assist with the *Norwood Christmas Pageant* and a range of other Council programs. Volunteering is a great way to participate in our community, make new friends and stay active."

For more information on volunteering, visit the Council's website at [www.npsp.sa.gov.au/volunteering](http://www.npsp.sa.gov.au/volunteering) or contact Belinda Naish, Volunteer Services Coordinator, on 8366 4631 or [bnaish@npsp.sa.gov.au](mailto:bnaish@npsp.sa.gov.au)



Mayor Robert Bria with the 2019 Overall Winner, Harper Hamdorf



Mayor Robert Bria with the 2019 First Place Winners

## Children capture the spirit of Christmas

**Children from local schools captured the spirit of Christmas, through drawing, painting and decorating festive scenes to enter the 2019 Mayor's Christmas Card Competition.**

2019 marked the Mayor's 11th Christmas Card Competition presented by the City of Norwood Payneham & St Peters, which invites local school children to participate in a fun and creative festive activity.

The competition was open to children from pre-school to Year 7, attending any school in the Council area.

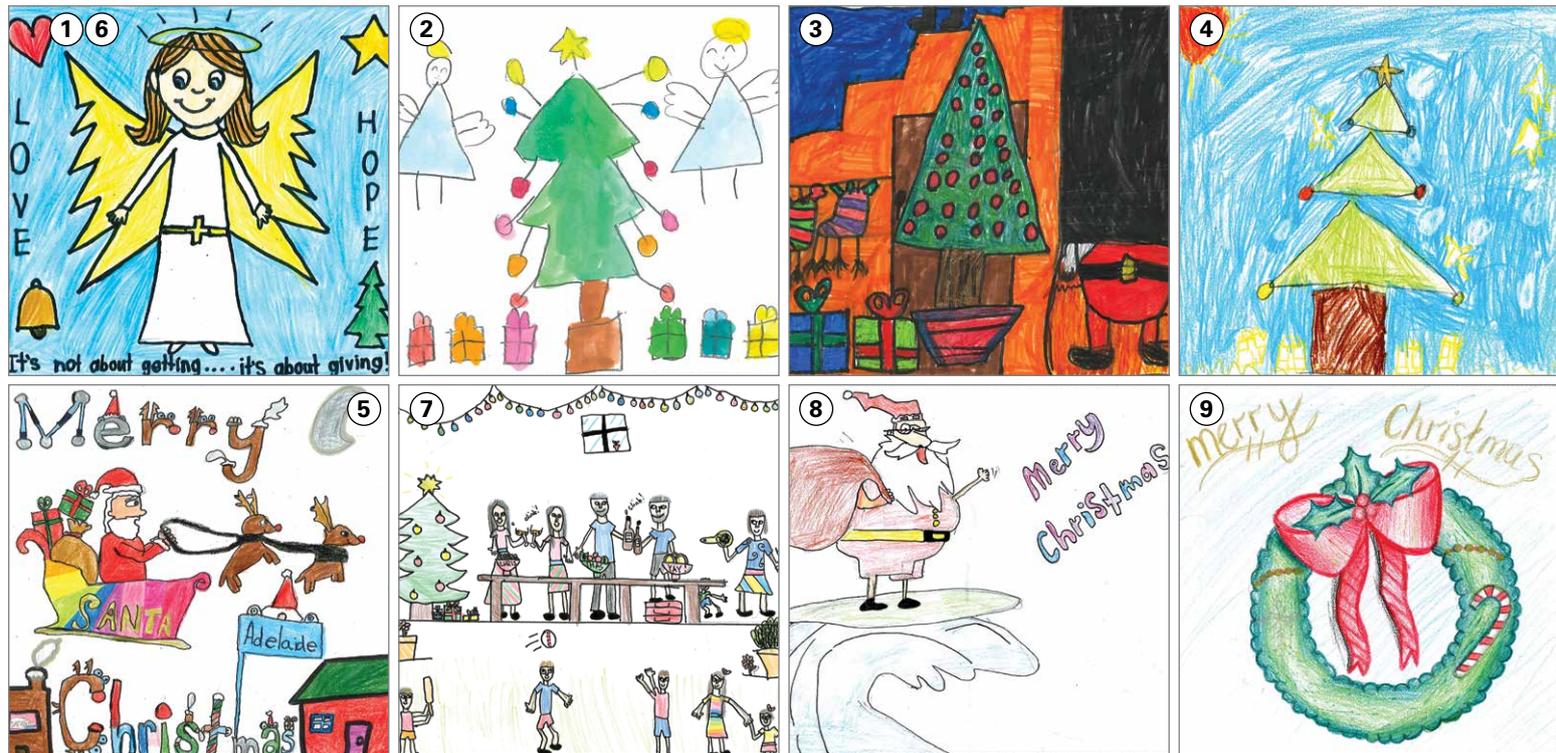
A total of 223 entries were received from children at 16 schools, all of an exceptionally high standard.

A panel of judges, including Mayor Robert Bria, considered all entries, awarding first, second and third prizes to children from each year level and an overall competition winner.

The Mayor presented the prizes at a reception held on Thursday, 7 November 2019 at the St Peters Banquet Hall.

All winning entries are on display in the Reception Foyer of the Norwood Town Hall (175 The Parade, Norwood) until 3 January 2020.

For further information, please contact the Council's Events Unit on 8366 4555 or email [events@npsp.sa.gov.au](mailto:events@npsp.sa.gov.au)



*Congratulations to all of the children who participated in the Mayor's 11th Christmas Card Competition, and in particular the winning entries from each year level:*

**Overall Winner: Harper Hamdorf (1)**

Year 4, Trinity Gardens Primary School

**Pre-school: Nina Wortley (2)**

St Joseph's Memorial School

**Year 1: Rory McDonald (3)**

Prince Alfred College

**Year 2: Henry Butler (4)**

St Ignatius College

**Year 3: Jennifer Song (5)**

Norwood Primary School

**Year 4: Harper Hamdorf (6)**

Trinity Gardens Primary School

**Year 5: Ella Verrilli (7)**

St Ignatius College

**Year 6: Samuel Commons (8)**

Prince Alfred College

**Year 7: Briana Bailey (9)**

Trinity Gardens Primary School



*Christmas activities in the libraries*

## Christmas in the Libraries

### *Free Christmas Crafts*

**Monday 16 – Tuesday 24 December 2019**

Pick up a free Christmas craft kit from the Norwood, Payneham or St Peters Libraries.

### *Christmas Slime!*

**Tuesday 17 December 2019, 10.30 – 11.30am**

*St Peters Library, 101 Payneham Road, St Peters*

Children aged 7 years and above are invited to come and make some sparkly festive Christmas slime! Wear old clothes and bring a container to take home your creation. Booking required.

### *Christmas Craft Maker Morning*

**Wednesday 18 December 2019, 10.00am – 12.30pm**

*St Peters Library, 101 Payneham Road, St Peters*

Drop in and get crafty with a range of fun Christmas crafts to choose from.

### *Christmas Movie Afternoon*

**Thursday 19 December 2019, 2.00 – 4.00pm**

*Payneham Library, 2 Turner Street, Felixstow*

Bring your pillow and snacks, and sit back and relax! Book now for a free screening of Dr Seuss' *The Grinch*.

# Council opening times

## Christmas & New Year



### Norwood Town Hall

#### December 2019

Monday 23	8.30am–5.00pm
Tuesday 24	8.30am–3.00pm
Wednesday 25	Closed
Thursday 26	Closed
Friday 27	Closed
Saturday 28	Closed
Sunday 29	Closed
Monday 30	8.30am–5.00pm
Tuesday 31	8.30am–3.00pm

#### January 2020

Wednesday 1	Closed
Thursday 2	8.30am–5.00pm

### Norwood & Payneham Memorial Swimming Centres

#### December 2019

Monday 23	6.00am–7.30pm
Tuesday 24	6.00am–7.30pm
Wednesday 25	Closed
Thursday 26	6.00am–7.30pm
Friday 27	6.00am–7.30pm
Saturday 28	8.00am–7.00pm
Sunday 29	8.00am–7.00pm
Monday 30	6.00am–7.30pm
Tuesday 31	6.00am–7.30pm

#### January 2020

Wednesday 1	8.00am–7.00pm
Thursday 2	6.00am–7.30pm

### Council Works Depot\*

\*After hours emergency works will be responded to.

#### December 2019

Monday 23	8.30am–5.00pm
Tuesday 24	8.30am–5.00pm
Wednesday 25	Closed
Thursday 26	Closed
Friday 27	Closed
Saturday 28	Closed
Sunday 29	Closed
Monday 30	8.30am–5.00pm
Tuesday 31	8.30am–5.00pm

#### January 2020

Wednesday 1	Closed
Thursday 2	8.30am–5.00pm

### Libraries

#### December 2019

	Norwood	Payneham	St Peters
Monday 23	Closed	Closed	9.30am–5.00pm
Tuesday 24	1.00pm–3.00pm	9.30am–3.00pm	9.30am–3.00pm
Wednesday 25	Closed	Closed	Closed
Thursday 26	Closed	Closed	Closed
Friday 27	9.30am–5.00pm	9.30am–5.00pm	9.30am–5.00pm
Saturday 28	10.00am–1.00pm	10.00am–1.00pm	10.00am–4.00pm
Sunday 29	1.00pm–4.00pm	1.00pm–4.00pm	Closed
Monday 30	Closed	Closed	9.30am–5.00pm
Tuesday 31	1.00pm–3.00pm	9.30am–3.00pm	9.30am–3.00pm

#### January 2020

Wednesday 1	Closed	Closed	Closed
Thursday 2	1.00pm–8.00pm	9.30am–5.00pm	9.30am–5.00pm

### St Peters Child Care Centre & Preschool

Closed from 3.00pm Tuesday 24 December 2019.  
Reopens at 7.30am on 2 January 2020.

### Payneham Community Centre

Closed from 3.00pm on Tuesday 24 December 2019.  
Open 9.00am–5.00pm weekdays, excluding public holidays.



## Merry Christmas and a Happy New Year from your Elected Members





### Cr Christel Mex

*Kensington/East Norwood Ward*

We all know that Christmas is a very special time to celebrate with our family and friends. But it's also a time when we can celebrate community.

Our City has a rich cultural history. We can see this on display every day when we gaze at the many historic buildings in our local streets and as we stroll down The Parade. Because many of these buildings have been well preserved, we benefit from a sense of belonging and imagine what life would have been like for those who came before.

This sense of belonging can also be inspired by our natural heritage, with our precious street trees and beautiful parks that give us welcome shade, bird life, and even the occasional koala.

But most important to me is the sense of belonging that an inclusive community can give you. This Christmas don't forget to share a smile when you take your morning stroll and take the time to check in with your neighbours. If you haven't yet given it a go, try joining a local community group and discover your next passion whether it be singing, gardening or advocacy.

I wish everyone a very happy Christmas, and thanks to all of our residents and Volunteers for making our community such a wonderful place to live.

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### Cr John Callisto

*Kensington/East Norwood Ward*

As the newly elected member for the Kensington/East Norwood Ward, I am honoured to be entrusted with representing our community. Thank you to all the residents and business owners for your support and encouragement during this first year, it has been an exciting and rewarding time.

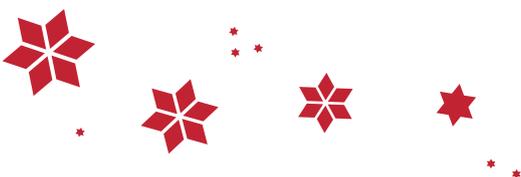
I am now serving on the Council's Business and Economic Development Committee and The Parade Precinct Committee, which has created an additional opportunity for me to further input community ideas. This year, I have supported the retention/regular maintenance of our loved and diverse trees, improved maintenance programs for our footpaths/streetscape, parking reforms, the establishment of the Beulah Road Cycling Boulevard and upgrading of some facilities for our Norwood Concert Hall. Whilst this is just a start, I remain committed to representing my Ward in areas that matter to our community, including the preservation of our heritage framework and contributory items. Please continue to let me know what matters to you.

I look forward to our vibrant community events including *Concerts in the Park* (given my love of music) and the *Tour Down Under* in January 2020 (in particular as I am an avid cyclist myself!) and the very many other special programs that keep our families connected as a community.

I wish to thank all our Council staff, Volunteers, community organisations and clubs for their brilliant contribution to our community. Only together can we make it better.

I take this opportunity to wish you all a safe and happy festive season.

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## **Cr Garry Knoblauch**

*Torrens Ward*

This year has been an interesting one, particularly for Torrens Ward residents. The Felixstow Reserve development was completed and opened to the community in February and has since received recognition at the State AILA Awards in the categories of Parks and Open Space; Cultural Heritage Award of Excellence; and Healthy Parks, Healthy People. It has also been successful at a National level at the 2019 AILA Landscape Architecture Awards in the 'Parks and Open Space' category. Receiving these prestigious awards is an honour for our City. The project team are to be congratulated.

The River Torrens Linear Park Shared Path upgrade is completed, being enjoyed by many utilising this facility. The Drage Reserve (Felixstow) Playground Upgrade has been completed, making it a more accessible and inclusive area. The installation of traffic signals and associated works at the intersection of OG Road and Turner Street is finally happening with work in progress. Solutions to the ongoing traffic management problems in River and Beasley Streets at the intersection of Lower Portrush Road, are still being negotiated with hope of resolution in the near future.

The State Government has drafted a new Planning and Design Code, coming into effect on 1 July 2020, which appears to show an apparent lack of respect for heritage. This Council will continue to protect its heritage and history.

Finally, on behalf of my wife Peggy and my family, I wish you all a Happy Christmas and a prosperous and healthy 2020.

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## **Cr John Minney**

*Torrens Ward*

Together with my wife Margaret, I take this opportunity to wish you all a Merry Christmas and a safe and prosperous 2020.

Thank you to all who, throughout the year, have assisted with responses to the many issues that have arisen, this is much appreciated and assists in keeping our Ward well maintained and a pleasant environment.

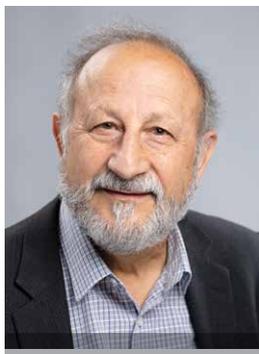
The Felixstow Reserve is now open, the Felixstow Playground is ready for use and the walk and cycle paths are open all before this Christmas. I hope you enjoy their facilities.

Development issues remain a constant thorn in everyone's side as the State Government make changes which are completely out of step with community expectations and desires for the welfare of their living environment.

The stormwater recycling system is being commissioned and it is expected that water will soon be available to water our green areas and establish those parks and gardens that have been sorely neglected for some time. It will be wonderful to have picnic areas and play areas returned to popular use and enjoyment; I look forward to seeing this happening.

Again your support, assistance and involvement in relation to the concerns within our ward are much appreciated.

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### Cr Carlo Dottore

*Payneham Ward*

Twelve months into the new Council term we reflect on another busy and eventful year on behalf of the community. Whilst generally positive and rewarding, the systematic diminishing of orderly, responsible planning and development and heritage control of our Council area by the State Government's introduction of the Planning and Design Code, will leave us with an ongoing legacy of potential poorer outcomes and erosion of our unique built heritage.

On the positive side, projects like the implementation of the Beulah Road Bicycle Boulevard, Felixstow Reserve Wetland Stormwater Harvesting, Norwood Oval Redevelopment, Payneham Oval Redevelopment, Stepney Triangle Traffic Management and events such as the ongoing *Tour Down Under* and progressing The Parade Masterplan, remain positive initiatives for the development and benefit of our community.

I look forward to continuing with positive direction and outcomes for us all in 2020 and wish you all the complements of the Festive Season and a safe New Year.

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### Cr Kevin Duke

*Payneham Ward*

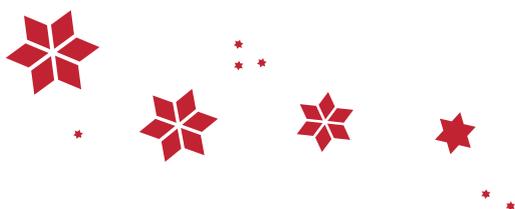
Christmas is a time for colourful decorations in our streets, and even some roof tops reminding us of the birth of Christ in a humble stable, as depicted in nativity scenes at this time of the year. Christmas is a time for catching up with friends and family to acknowledge relationships that support all of us as members of various communities.

The Council endeavours to foster a sense of belonging and commitment to one another through its services and community groups. The large number of Volunteers in our Council community is testimony to the generosity of the individuals volunteering in many areas, including our sporting and social clubs. The Council is making a serious effort to make our footpaths safer for all age groups by allocating extra funding for the repair of footpaths, as well as the removal of the dangerous nuts from trees such as the Queensland Box, through blowing them onto the roads to be picked up by a street sweeper. Congratulations to the Payneham RSL on 80 years of service to the community and to the Payneham United Football Club in winning the A1 premiership in the Amateur League.

Work is progressing on the construction of the Wolf Blass Community Centre and change rooms for female football players at the Norwood Oval. The Council is strongly committed to protecting the historic heritage built form of our community under threat from proposed State Government planning changes.

My family and I wish you all a happy Christmas and a great New Year.

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## **Cr Evonne Moore**

*St Peters Ward*

Parking problems remain difficult to resolve, especially when commuters park all day and there is regular vehicle congestion around schools. The Council is working to update its parking policy with a view to alleviating these issues as far as possible.

Another major issue this year has been the radical rewriting of our planning system by State bureaucrats. Council staff and concerned Councillors are working hard to try to protect the Historic Conservation Zones and Character Zones before the State Government's feared Planning and Design Code comes into force from 1 July 2020. However many safeguards to ensure good quality development will be tossed aside by the Code which will also allow developers to hire private planning certifiers to approve their development proposals. This raises conflict of interest issues. The public interest in development is to be seriously undermined. To find about the Code, visit the SA Planning Portal. Submissions can be made until 28 February 2020. We need an avalanche of submissions from residents to combat the power of the developer lobby.

Thank you to our staff, Volunteers, carers, residents' groups and community organisations for their dedication and hard work this year.

I wish everyone a happy Christmas and a rewarding and prosperous New Year.

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## **Cr Kester Moorhouse**

*St Peters Ward*

Well, it's been a very busy year at the City of Norwood, Payneham & St Peters. I have found it very rewarding working alongside Council staff, Volunteers, community organisations and my fellow Elected Members and I want to thank everyone for their hard work and dedication.

As I see it, the purpose of Local Government should be to improve people's lives and to do so in a way that maintains environmental and financial sustainability. A particular focus for me is maintaining our beautiful parks and public facilities because I recognise that good public infrastructure lays the groundwork for promoting a sense of community and wellbeing.

That's why I am particularly pleased with the Council's recent decision to purchase additional land to expand Hannaford Reserve. It will be absolutely fantastic to see more open space for St Peters residents to enjoy. I am also delighted to see a significant redevelopment of St Peters Street now in process, set to include a new observation deck overlooking the picturesque St Peters Billabong.

One deeply concerning matter for our community, however, is the State Government's proposed major downgrading of heritage protection for Contributory Items in our Historic Conservation Zones. Make no mistake, our heritage and character suburbs are in serious danger. Now more than ever, community action is needed, as that is our best hope to save our heritage.

On that rosy note, I encourage you to check out the stunning Christmas Lights of Ninth Avenue and wish you all, health, hope and happiness this Christmas.

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### Cr Sue Whittington

*West Norwood/Kent Town Ward*

As a result of community concerns, the Council is initiating a footpath sweeping program for those streets with Queensland Box trees; the planting of an additional 300 different species of trees over three years; the increased maintenance of footpaths; a review of street sweeping; a 15 year storm water program to manage flash flooding; and a whole-of-Council parking review. The Parade Masterplan is progressing as planned, and we will have wider footpaths, a scramble crossing at The Parade and George Street intersection, and additional landscaping. The Council is developing Kent Town Urban Design and Economic Growth plans to deliver a pleasant, vibrant and culturally rich suburb.

The greatest current concern for the Council and our community is the State Government's proposed Development Plan reforms. I consider them an outrageous assault on the heritage and history of our Council and State. The Council has spent 40 years developing robust policies and plans to protect our City's character, only to be undermined by short sighted proposals from State Government that facilitate the destruction of attractive streetscapes and historic buildings. Who can blame people across the State for feeling frustrated and helpless? I suspect that many politicians don't understand the strength of community concern. Our State should be immensely proud of its heritage, as expressed in the built form of our historic towns and neighbourhoods, and politicians should be protecting it, not destroying it.

On a happier note, a special thank you to all the Council Volunteers, and a Merry Christmas to everyone. Take time to enjoy the Pageant, the outdoor concerts in the parks, and the Festive Gallery on Osmond, made by local school children.

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### Cr Fay Patterson

*West Norwood/Kent Town Ward*

Due to publishing timeframes, we elected members must prepare our Christmas messages in early October. It's hard to be festive when people around Australia have recently protested for greater action on climate change, October heat records have been broken in South Australia (so early in the month!), and spring is forecast to be hot and dry.

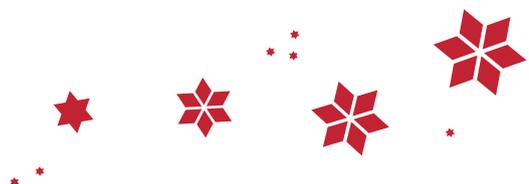
I'm also grieving for a dear friend who has lost her fight with leukemia, leaving a husband and young son bereft. How fragile is life, and what a tragedy that the best are not spared.

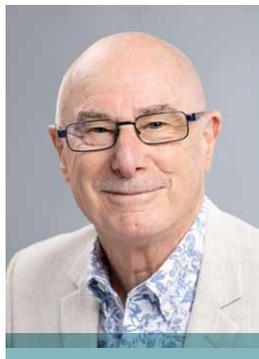
So right now, and over the festive season, I'm setting aside time to actively cherish what I and I'm sure many others too often take for granted. My little corner of the world—peaceful, safe, and in our garden at least, tranquil and productive; my lifestyle—billions would envy the cleanliness, fresh food and high-quality services we experience every day here in Adelaide; my family—full of flaws, just like me; and those I'm lucky enough to call my friends.

Christmas is a time to celebrate, and that includes being thankful for what we have, love, and can so easily lose. Seasons greetings, and may your holidays be happy and safe.

PS I would also like to encourage you, if you haven't already, to consider registering for blood donation (18–70 years old), bone marrow (18–45) and/or organ donation. We each have only one life, but every body can save many lives.

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## **Cr Mike Stock**

*Maylands/Trinity Ward*

It's hard to believe that a quarter of the current term of the Council has passed already—probably the result of it being a very busy 12 months for the Council. Much has been achieved (as has been chronicled in the Council's 2018–2019 Annual Report), and this has been the result of the combined efforts of staff and Volunteers, as well as the Elected Members who determine the directions in which they want the Council to move.

Serving on Council is a privilege which provides rewards in the form of the satisfaction derived in serving our community. And what a wonderful community we have, with groups such as service, sporting and social clubs, schools, and churches all contributing to make NPSP a great place in which to live.

The Festive Season is a time when we can take a break from our normal chores and spend more time with family and friends. And speaking of friends, there is much emphasis these days for us to 'look out for our friends'—to have a conversation with anyone who we feel is a little 'down'—and what better opportunity is there than at this time of the year when we tend to socialise much more than usual.

My wife Rita joins me in wishing you a safe and happy Christmas and a healthy and prosperous 2020.

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## **Cr Scott Sims**

*Maylands/Trinity Ward*

Where does the year go! It's been a very busy year after rejoining the Council after eight years.

It's a rewarding experience working alongside Council staff, Volunteers, community organisations and my fellow Elected Members, and I want to thank everyone for their hard work and dedication.

During 2019, I have been determined to ensure that the Council is running as effectively and efficiently as possible by consulting with residents, Council staff and other experts, and supporting the making of plans that have clear outcomes, processes and accountabilities, timelines and budgets.

While we must manage the nuts and bolts such as footpaths, roads, parking and waste, as one of the youngest Councillors, I feel particular responsibility for ensuring that the Council also has an eye on the longer term future. As a result, I continue to be a strong advocate for progressive policies, including declaring a climate emergency in our Council area.

I wish all residents a safe and happy holiday season.

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### **Cr Connie Granozio**

*Maylands/Trinity Ward*

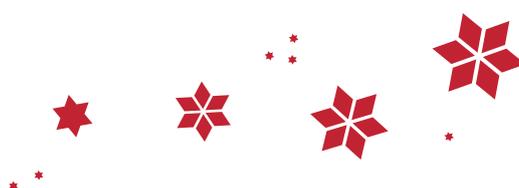
Over the past 12 months, I have been working with residents and Council staff to address a number of road issues in the Maylands/Trinity ward. This has resulted in the introduction of a 40kph speed limit, which will improve safety for all road users. I am also working to introduce a new pedestrian crossing on Magill Road, Trinity Gardens.

Our Ward was again able to enjoy *Jazz in the Park*, which took place in Koster Park in February as part of the Council's new *Concert in the Park* series: a series of three open-air concerts which take place in parks across the City.

I love where I live and feel privileged to be a member of our community. I would like to thank all residents who have raised issues with our Council in an effort to increase and improve services for the community. I am also extremely grateful to the dedicated Volunteers who generously give their time for the benefit of our City.

Finally, I'd like to wish you all a very happy festive season and New Year.

[cgranozio@electedmembers.npsp.sa.gov.au](mailto:cgranozio@electedmembers.npsp.sa.gov.au)



# Community Survey

Commissioned by the Council, the Community Survey is an important initiative which assists the Council to monitor and improve its performance and reinforces the Council's commitment to improving the Community's Well-being.

It is also an opportunity for the Council to measure and report on its progress towards achieving the objectives of the long-term strategic plan, *CityPlan 2030: Shaping Our Future*.

The survey was previously undertaken in 2017, 2013, 2011 and 2009; results from which provide strong foundations for benchmarking the various performance indicators and results.

The survey was carried out by an independent organisation between May and July 2019. A total of 401 face-to-face surveys were undertaken with residents, and 203 telephone and online surveys were undertaken with business owners/operators. All participants in the survey were randomly selected.

## Who participated ▶▶▶

## Residents

### Household composition

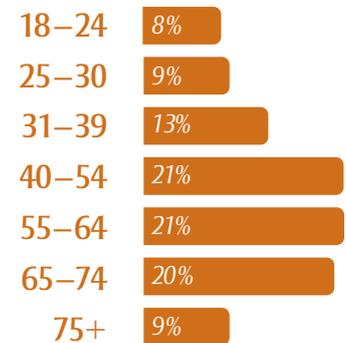


### Detailed household composition

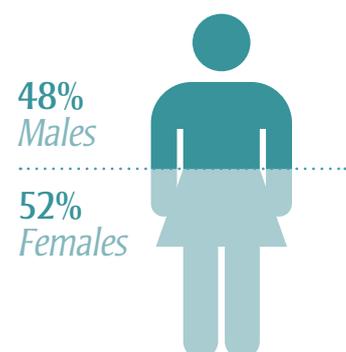


**23%** of residents have been living in the City of Norwood Payneham & St Peters for one to five years.

### Age of residents



### Gender



The Council’s performance has remained relatively consistent compared to the 2017 Community Survey results.

The survey provided citizens with the option to rate their satisfaction on a scale of 1 (lowest) to 5 (highest) across a range of Council services, programs and facilities. At the end of the survey, participants were able to provide one suggestion or comment to assist the Council in improving its service delivery.

Overall, the Council’s performance has remained relatively consistent compared to the 2017 Community Survey results, with some areas improving and others requiring further attention.

Positively, the overall satisfaction with the Council across all areas remained unchanged at a rating of 3.8 out of 5 for residents, and 3.4 out of 5.0 for business owners and operators.

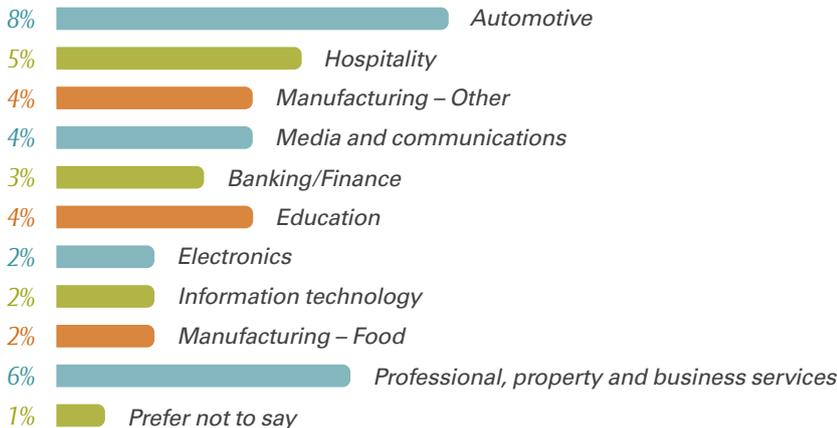
**The full results of the 2019 Community Survey are available on the Council's website.**

## Businesses

### Top three industry types

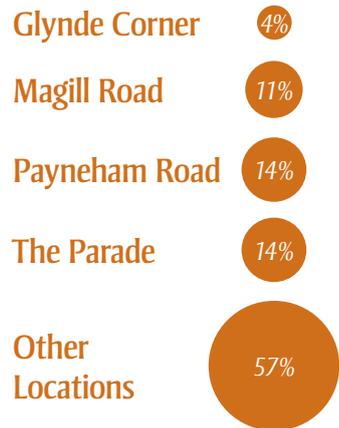


### Other industry types



**27%**  
of businesses have been operating in the City for more than 30 years.

### Location of businesses



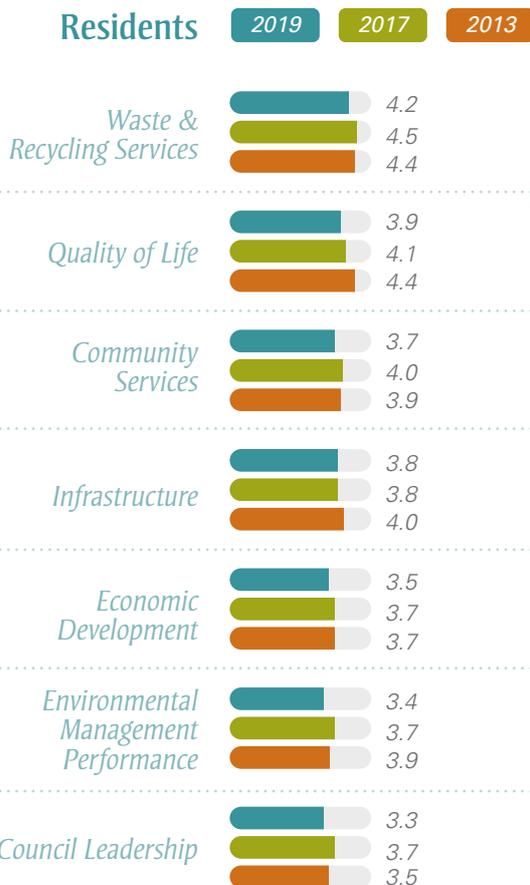
## What the survey measures

In order to monitor our progress and success in delivering *CityPlan 2030*, the survey focuses on a range of key areas of measurement including: waste collection and recycling, economic development, infrastructure, environment, community services, events and Council leadership.

Respondents were also asked to consider the overall performance of and their overall satisfaction with the Council, their interactions with Elected Members and the Council's staff, and key areas of focus for the Council to address over the next three years.

## What we heard

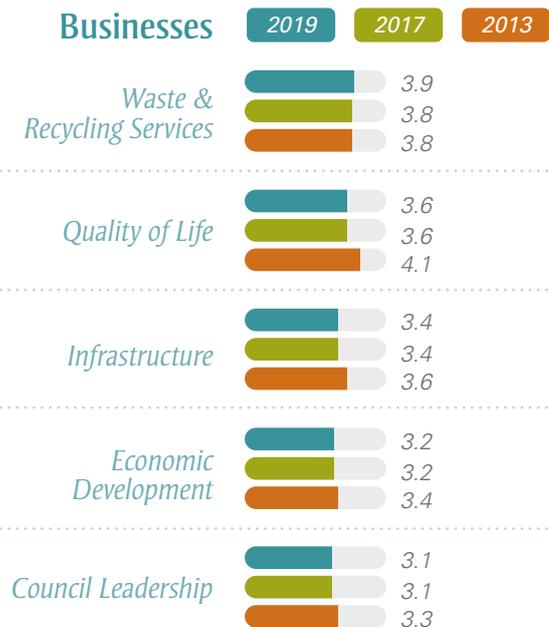
### Residents



Overall satisfaction with the Council was aggregated across seven key areas and compared against the overall satisfaction results from the previous three community surveys.



### Businesses



Based on the survey results, it is clear that there were some areas of strong satisfaction and other areas of Council's work that the community believed we could improve on.

**Residents**

**Businesses**



Feeling safe in the daytime



Feeling safe during the daytime



Weekly collection of household waste



Weekly collection of business waste



Responding to climate change



The availability of car parking within the Council area



Assessment of Development Applications



Assessment of Development Applications



*Some of the perceived advantages and challenges of operating a business within the City of Norwood Payneham & St Peters*

Among a range of responses, the Community Survey indicated that more than half of the business owners/operators surveyed perceive the central location as ideal and also convenient for customers.

Perceived challenges included parking related issues and rates/rent being too expensive. That said, almost 40% of business owners/operators agreed there were no disadvantages of operating a business within the City.

**Advantages**



**76%**

*Ideal location, close to city & central locations*



**66%**

*Location is good for customers & business*



**29%**

*Close to other businesses and facilities*

**Challenges**



**52%**

*Lack of parking / parking issues*



**20%**

*Rates are too high*



**20%**

*Rent is too high*

# Around the City

## Updates from the Council and a look at what's happening in and around your local area

Each of the projects carried out by the Council works towards the four outcomes of its Strategic Management Plan, *CityPlan 2030: Shaping our Future*. Together, reaching these outcomes helps to achieve the Council's overall goal of Community Well-being.



Social Equity



Cultural Vitality



Economic Prosperity



Environmental Sustainability



River Torrens Linear Park Path, Marden



## Upgrading the River Torrens Linear Park path

The River Torrens Linear Park is one of Adelaide's most distinctive recreation spaces. Stretching almost 47 kilometres from the hills to the coast, the park is a popular spot for walking, running and cycling.

In our City, the River Torrens Linear Park extends from Felixstow Reserve to Hackney. In 2017, the Council joined eight other councils to identify what could be done to make the park even more enjoyable for all users.

In August 2019, the Council enhanced the 2.59 kilometres stretch of path that extends from Felixstow Reserve to Ninth Avenue and Battams Road, St Peters. The pathway is now more appealing for all visitors to the park and features:

- A widened footpath with a new width of between 3 and 3.5 metres.
- New lighting making it safer to visit the park in the evening and early morning.
- Line marking to help ensure traffic on either side of the path moves in the same direction.

The path has been aligned around a number of large gum trees, so that they can be preserved and enjoyed by generations to come. The project was funded by the Australian Government as part of the *Roads to Recovery Program*.

### Using a shared path:

- Use the shared path like you would a road—stick to the left and overtake on the right.
- If you're walking a dog, keep them on a short leash on the path. Dogs must be kept on a leash on all parts of the River Torrens Linear Park path in the City of Norwood Payneham & St Peters. If you'd like to let your dog off-leash, you can visit one of our ten off-leash parks or reserves.
- If you're cycling, don't go too fast and keep a safe distance between yourself and any pedestrians you encounter, especially children and animals. Make sure your bike has a bell so you can alert others that you're coming.



## Have your say on new planning rules

The State Government is changing planning rules in South Australia. There will no longer be individual Council Development Plans, but a state-wide Planning and Design Code. This will impact the way development occurs in your suburb.

These new planning rules and the new laws will come into full effect across South Australia on 1 July 2020. The draft Planning and Design Code is currently out for consultation. The community is encouraged to find out how these changes will impact them.

The Council is continuing to make representations to the State Planning Commission about the Code policies on issues such as heritage and character protection, appropriate land use mix and

intensity, height and scale of new development, floodplain protection and environmental requirements for new development.

Submissions on the State Planning and Design Code close on 28 February 2020. For more information and to have your say, visit [www.SAplanningportal.com.au](http://www.SAplanningportal.com.au) or call the Department of Planning, Transport and Infrastructure on 1800 318 102.



## Swimming lessons at your local swimming centre

Make a splash this summer at your local swimming centre! Swimming lessons are available for children aged three and up at the Payneham Memorial and Norwood Swimming Centres throughout the swim season.

The swim school caters for children of all swimming abilities. They will learn water safety concepts and develop technical skills at all levels.

**Monday to Thursday**  
3.30pm–6.00pm

**Weekends**  
9.00am–12noon

**Lesson duration**  
30 minutes

**Cost**  
\$17.50 per lesson

*Sign up for one month of lessons and get the first lesson free!*

### Swimming centre opening hours

#### Payneham Memorial Swimming Centre

Open until 22 March 2020

Monday–Friday: 6am–7.30pm

Weekends and public holidays: 8am–7pm

#### Norwood Swimming Centre

Open until 12 April 2020

Monday–Friday: 6am–7.30pm

Weekends and public holidays: 8am–7pm



## What's on at the Cultural Heritage Centre

In a City teeming with history, the Council's Cultural Heritage Centre at St Peters Town Hall hosts an array of exhibitions which celebrate the cultural, social and built heritage of our City and beyond.

### **Yesterday's Daughters**

Exhibition open until 24 January 2020

*Yesterday's Daughters* tells the story of a number of significant figures who fought for women's suffrage in South Australia and around the world. Mary Colton and Catherine Helen Spence played a critical role in ensuring women were granted the right to vote and stand for election in South Australia, while Muriel Matters fought for the emancipation of women in Great Britain.

This exhibition includes rare items from the Muriel Matters Society which have not been on display anywhere else in Australia.

### **Be Persuaded –**

#### **In the Fashion of Jane Austen**

Exhibition open 7 February – 14 March 2020

Known for her classic novels, Jane Austen's words are now a part of our inherited culture and language. *Be Persuaded* is a display of rare items from Jane's world in the late 18th and early 19th century. The exhibition features rare Empire gowns, costumes and collectables.

For more information, call 8334 0262, visit [www.npsp.sa.gov.au](http://www.npsp.sa.gov.au), or visit the Cultural Heritage Centre at St Peters Town Hall, 2/101 Payneham Road, St Peters.



Felixstow Reserve, Felixstow



## Jewel in our crown

The redevelopment of Felixstow Reserve has risen to national fame, winning a multitude of prestigious awards since its grand unveiling in February.

Amongst its many accolades is the highest honour in the Parks and Open Space Category, which the project received at the esteemed Australian Institute of Landscape Architecture National Awards held in Melbourne on 10 October.

The Felixstow Reserve Redevelopment Project was praised for demonstrating, *“Best practice in contemporary design, incorporating considerations of site, water, community engagement and facilities,”* as well as for its approach to cross-cultural engagement and collaboration.

Key features of the reserve include a pavilion, fitness stations, BBQ areas, drinking fountains, basketball, netball and bocce courts, a nature play area, and cultural art trail. It is also home to an expansive wetland which collects,

treats and stores stormwater to be used for irrigation across the eastern region of Adelaide.

“Felixstow Reserve has been highly praised for good reason. Feedback from the community on the redevelopment has been overwhelmingly positive and it’s wonderful to see so many people using it as a place to relax, exercise, connect with nature and learn about the Kurna cultural heritage of our area,” says Mayor Robert Bria.

The redevelopment project outshone 12 nominees from across the country to take out the top prize, including one from Queensland, two from both New South Wales and Tasmania, three from Victoria and Western Australia, and another South Australian project.

With the Festive season and summer upon us, make Felixstow Reserve the destination for your next family outing or picnic.

For more information about Felixstow Reserve, visit the Council’s website at [www.npsp.sa.gov.au/majorprojects](http://www.npsp.sa.gov.au/majorprojects)

## Since opening in February, the Felixstow Reserve Redevelopment Project has won 11 awards.

2019 Australian Institute of Landscape Architecture (AILA) Award in the Parks and Open Space category

2019 AILA SA Award of Excellence in the Cultural Heritage category

2019 AILA SA Health Parks Healthy People SA Award

2019 AILA SA Landscape Architecture Award in the Parks and Open Space category

Award of Commendation for lighting design from IES The Lighting Society

People’s Choice Award in the Urban category from the Australian Civic Trust

Award of Excellence in Public Engagement and Community Planning from the Planning Institute of Australia

Award of Commendation in the Best Planning Ideas – Large category from the Planning Institute of Australia

Award of Commendation in the Great Place category from the Planning Institute of Australia

Award for Most Environmentally Sensitive Project from Master Landscapers of SA

Award for Landscape Maintenance Commercial from Master Landscapers of SA



Drage Reserve Playground, Felixstow



## Playtime at Drage Reserve

While the Felixstow Reserve Redevelopment Project has been winning awards across the country, Drage Reserve has undergone a transformation of its own which is winning the hearts of children from near and far.

Located in Felixstow in close proximity to the recently redeveloped Felixstow Reserve and the River Torrens, Drage Reserve is now home to a new first class playground designed with children of all ages and abilities in mind.

“The old playground had reached its end of life, but rather than replacing it with similar equipment, the Council saw an opportunity to create a more inclusive playground that offers a variety of play experiences for children of all abilities,” says Mayor Robert Bria.

The new playground area also features a rubber base, making it accessible and safe for all children.

“Thanks to the generosity of the *Count Me In Foundation* the playground is now home to a wheelchair-friendly trampoline which has been a welcome addition for families.”

The Council has been overwhelmed with positive feedback about the new play equipment, which complements the nearby nature play area in Felixstow Reserve.

The first stage of the redevelopment, which was completed in September, also included a renewed car park and new toilet facilities.

Further works are scheduled to commence during summer and will include more accessible entry points to the playground area, seating, barbecue facilities and drinking fountain, landscaping and irrigation.

Whether you want to climb, spin, swing or jump, there are adventures aplenty for every child at Drage Reserve playground!

For more information about the Drage Reserve Redevelopment, visit the Council’s website at [www.npsp.sa.gov.au/majorprojects](http://www.npsp.sa.gov.au/majorprojects)

*Thank you for the new playground at Drage Reserve. Our grandchildren have enjoyed it immensely and we look forward to many more picnics there!*

*Domenic and Susan Paparella*



Luca receiving an appreciation certificate

# Luca's leading the war against waste in our community

**Local primary school student, Luca, has been passionate about recycling since he was three years old. We spoke to his mum, Rachel, about how Luca, now aged ten, is not only leading his school, but also his community, in the war against waste.**

## **How has Luca changed how you dispose of waste at home?**

We've purchased different bins for recyclables, compost, 10 cent bottles and landfill. This allows us to sort our rubbish thoroughly, making recycling much easier.

Luca has also taught us to wash plastic and recyclable items and make sure they go in the recycling bin, instead of sending them to landfill.

## **How has Luca inspired the community to avoid, reduce, reuse, recycle or compost waste?**

Luca is well known in his community for his enthusiasm about recycling. He runs a bin cleaning service for neighbours and friends, and he will bring their bins in and take them out on collection day. He also contacts East Waste for people if their bin needs fixing.

At school, he's started a recycling program, which has included providing OSHC with a compost bin and delivering presentations to educate his classmates on which rubbish goes in which bin.

## **It sounds like Luca is incredibly passionate about recycling—why does he believe it's so important?**

Luca believes avoiding, reducing, reusing, recycling and composting waste is really important, as less waste goes to landfill. This means less carbon monoxide is released into the environment which helps reduce global warming, leaving a clean and healthy environment for us and future generations.

## **What does Luca want to be when he grows up?**

When he grows up, Luca would love to work for KESAB or East Waste, where he can educate people about which rubbish goes in which bin. The teachers at Luca's school and OSHC think he will be a minister for the environment!

## **What are Luca's tips on making it easier for people to recycle their waste?**

His top tip would be to have different bins for different waste, so it can be easily sorted and is less likely to get mixed up. Using a kitchen caddy has made composting food really easy—we just empty it into the green bin when it's full!



Items for recycling go in the yellow lidded bin

**Reducing the impact of waste in our City is central to our commitment to be a leader in environmental sustainability and act on climate change.**

Just like Luca, you can reduce the amount of waste you send to landfill and it may be easier than you think!

You can recycle many things through the kerbside collection, such as hard plastics, glass, metal and paper in the yellow bin and send food and garden waste to be composted in the green bin.

If you're wondering where to recycle other items, refer to the table on the left.

# Reduce the amount of waste you send to landfill

Item	Where can this be recycled?
Batteries (household batteries)	Norwood Town Hall; Council Libraries; Battery World; ECycleSA; Aldi; Ikea; Green Industries SA; Hazardous waste drop-off centres*
Batteries (non-household batteries)	The Council's Depot (Glynde); Scout Recycling Centre; selected Bunnings; Repco Auto Parts; Green Industries SA; Hazardous waste drop-off centres*
Chemicals	Metrowaste; Green Industries SA; Hazardous waste drop-off centres*
Coffee pods	Norwood Art Florist; Burnside Village Flowers; Adelaide Sustainability Centre
E-waste (anything with a plug or battery) and white goods	St Peters Rotary Club (small to medium items only); Officeworks; The Good Guys; Electronic Recycling Australia; SA Waste Management Pty Ltd
Polystyrene foam	Electronic Recycling Australia; Cool Foam
Light globes & compact fluorescent lighting	Mitre 10; Ikea; Banner Hardware; True Value Hardware; Electronic Recycling Australia; CMA Ecocycle
Medication	Any pharmacy
Paint, varnish, sealant and adhesives	Green Industries SA; Hazardous waste drop-off centres*; Beverly Recycling and Waste Centre
Soft plastic packaging	RedCycle at Woolworths and Coles stores
TV and computer products	Officeworks; Harvey Norman; TechCollect; Drop Zone; E-Cycle Solutions; Election Products Stewardship Australia
Tyres	TyreCycle; ELT Recycling Australia Pty Ltd
X-Rays	CMA Ecocycle; Siltech; Shred-XZ; Red Cross

\*Located in Campbelltown, North Plympton, Edinburgh North and Heathfield

## Free kitchen caddy

All households in our City are entitled to a free kitchen caddy, an annual supply of certified compostable bags and an information leaflet to help make food composting easier. You can pick these up at the Norwood Town Hall, any of the Council's libraries or you can book a delivery online. For more information, please visit [www.npsp.sa.gov.au](http://www.npsp.sa.gov.au) or contact the Council on 8366 4555.

To use your kitchen caddy, fill it with food scraps such as peel, egg shells and tea bags. Once it's full, empty it into the green bin. It will be taken away and made into nutrient rich compost.





Barbara Cook, Home Library Service

## The joy of reading

**Barbara Cook has always dedicated herself to caring for others so it's no surprise that she has spent more than three decades dedicating herself to our community—and shows no signs of slowing down.**

Born and bred in Payneham, Barbara has spent many years travelling, making several trips around Australia. It was upon returning from her last trip with her father in their caravan that she seized the opportunity to share her love of literature with the community.

*"I regularly visited the Payneham Library and discovered that the Council was*

*starting a Home Library Service so I jumped at the opportunity to be involved."*

Barbara surrounds herself with books so she knows the value they can bring to people who are at risk of social isolation.

*"A good book can immerse you and lift your spirits, but I also deliver magazines, DVDs, CDs and audiobooks – they all help to keep people connected."*

Volunteering with the Council's Home Library Service is only one of many volunteer roles that Barbara undertakes but she thrives from its benefits.

*"This role has afforded me opportunities for personal development – I've grown*

*from a rather shy person and now enjoy meeting new people with the confidence to strike up conversations."*

Last year, Barbara was recognised by the Council for 30 Years of Volunteer Service at the annual Volunteers Christmas Dinner.

*"Ultimately, it brightens my day knowing that I've made a difference to the lives of other people."*

For more information about the Home Library Service or to become a Volunteer, please visit [www.npsp.sa.gov.au](http://www.npsp.sa.gov.au) or contact the Council's Volunteer Coordinator, Belinda Naish on 8336 4631 or email [bnaish@npsp.sa.gov.au](mailto:bnaish@npsp.sa.gov.au)

*The Home Library Service is more than just delivering books; it's an opportunity for people to talk and socialise. I love that I can offer that as part of my role.*



George Pantahos

## Riding for a reason

**St Peters resident George Pantahos has been getting around on two wheels for as long as he can remember.**

An avid recreational cyclist, George's passion for cycling stepped up a notch in 2015, when he decided to ride for a reason. Since then he has completed three Challenge Tours as part of the *Santos Tour Down Under*, raising funds and awareness for the Cancer Council with every revolution.

"I love riding—it keeps me physically fit and clears my head. There's no better feeling than a long ride through the Adelaide Hills," says George.

In January 2020, George is taking on his fourth Challenge Tour as part of the *Ride for a Reason* campaign, bringing hope to those affected by cancer.

"We've all in some way been impacted by cancer, so this year we'll all be wearing arm bands and pushing ourselves to cross the finish line in the name of those we've lost along way."

Cycling has taken George all over the world, most recently across the Pyrenees. In July 2020, he'll be taking on the French Alps—possibly his biggest challenge yet.

"I feel lucky to be able to ride through these amazing places but I never forget how privileged we are in Adelaide with so many breathtaking rides on our doorstep—and Norwood is the gateway to some of the most magical rides I've experienced."

George is already anticipating the nerves of lining up outside the Norwood Town Hall on 24 January, but it's the camaraderie between riders that makes the Challenge Tour such a thrilling experience.

You can donate to George's ride at [www.rideforareason.com.au](http://www.rideforareason.com.au) or register to participate in the 2020 Challenge Tour at [www.tourdownunder.com.au](http://www.tourdownunder.com.au)

For more information about Norwood on Tour events, visit the Council's website at [www.npsp.sa.gov.au](http://www.npsp.sa.gov.au)

### *Gear up for the 2020 Santos Tour Down Under on The Parade*

**Norwood on Tour**  
5.00pm–10.00pm,  
Thursday 23 January 2020

Soak up the atmosphere of the biggest cycling race in the South Australia with live music, street food, roving entertainment and children's activities in South Australia's home of cycling.

**Westpac Challenge Tour presented by The Advertiser**  
6.00am, Friday 24 January 2020

Challenge yourself like the pros and take on Stage 4 of the Santos Tour Down Under.

**Santos Tour Down Under Stage 4 Start**  
11.00am, Friday 24 January 2020

Enjoy live entertainment and activities before cheering on the peloton as they depart Norwood bound for Murray Bridge.

# Kent Town set for economic growth



King William Street, Kent Town

**With a thriving business economy and close proximity to the Adelaide CBD, Kent Town is becoming a much sought-after place to live and work.**

Currently home to 828 businesses, Kent Town presents huge employment potential for a suburb with an area of just over half a square kilometre. As such, the Council will continue to focus its efforts on growing the area's economy, with an economic growth strategy directed at three key themes: to attract investment, support growth and create prosperity.

Kent Town has a strong sense of place and culture and is a much sought after area by the creative

industries. The economic strategy will focus on building on the area's reputation for heading up this sector in South Australia, with over 70 businesses in the small suburb currently falling into this category—a figure that is rising every year.

The new strategy aims to set the building blocks of long-term growth in the area, grow a welcoming and diverse evening economy, advocate for better public transport links and plan for the integration of new technologies.

For more information on what the Council is doing to develop Kent Town, visit [www.npsp.sa.gov.au](http://www.npsp.sa.gov.au)

## Mayor's Business Commendation Awards

**The City of Norwood Payneham & St Peters is full of small business success stories.**

The Mayor's Business Commendation Awards recognise small businesses\* that contribute to our City's unique, cosmopolitan lifestyle and sense of place, which make our City so liveable.

The commendations are open to small businesses that have been located in the City of Norwood Payneham & St Peters for a minimum of ten years.

Applications will be open from 1 April – 31 December each year. The commendations will then be presented at the mid-year networking event the following year.

For more information, please visit [www.npsp.sa.gov.au](http://www.npsp.sa.gov.au)

*\*The Australian Bureau of Statistics defines a small business as one that employs fewer than 20 people.*

# 2018–2019 Annual Report Summary



*St Peters Child Care Centre and Preschool*

**During 2018–2019, the Council continued to deliver on its vision of fostering a prosperous, vibrant and sustainable community.**

Guided by *CityPlan 2030: Shaping Our Future*, the Council's priorities focused on improving infrastructure, enhancing public spaces, strengthening its business precincts, engaging the community and ensuring that we work towards a sustainable future.

The City of Norwood Payneham & St Peters 2018–2019 Annual Report provides a comprehensive summary of the Council's performance, achievements, challenges, governance and financial management.

The Council is committed to transparent reporting and accountability to all of our stakeholders. The Annual Report is the primary means of advising our progress towards the outcomes and objectives outlined in the Council's strategic management plan, *CityPlan 2030: Shaping Our Future*.

The following pages provide a summary of the 2018–2019 Annual Report, including the projects, services and initiatives which were undertaken by the Council during the year, some of challenges faced, and plans for future projects. An overview of the Council's financial performance is also included.

The full version of the City of Norwood Payneham & St Peters 2018–2019 Annual Report can be viewed online at [www.npsp.sa.gov.au](http://www.npsp.sa.gov.au)

# Strategic Direction

We exist to improve the Well-being of our citizens and our community, through:

**Social Equity**

**Cultural Vitality**

**Economic Prosperity**

**Environmental Sustainability**



**The Council's strategic direction is guided by four outcomes or "pillars" which contribute to the realisation of the Council's Vision and are based on the pillars of the Quadruple Bottom Line (QBL) framework. The four outcomes are Social Equity, Cultural Vitality, Environmental Sustainability and Economic Prosperity.**

For our City, adding the fourth pillar of culture to the traditional Triple Bottom Line (TBL) of environmental, social and economic sustainability highlights the importance of protecting and enhancing our City's unique character and sense-of-place.

The objectives, which outline the priorities for what needs to happen to achieve the outcomes, reflect the community's aspirations, the policy commitments of the Council and the likely trends and issues which our City will face over the course of *CityPlan 2030*.

*"CityPlan 2030 plays a pivotal role in guiding the City of Norwood Payneham & St Peters towards the community's vision for the future. Achieving the strategies contained in CityPlan 2030 requires transparent and accountable governance structures and processes which are both flexible and responsive to the future opportunities and indeed challenges that will present themselves. It will also require a positive 'can-do' attitude and approach to ensure that we realise the future which we want for ourselves and the next generation, rather than just 'letting things happen'."*

*Mayor Robert Bria*

# Where your rates go

For every \$100 paid in rates, the breakdown in expenditure is as follows:



## Community Events, Arts & Heritage

- Community events
- Community arts
- Cultural heritage



## Infrastructure Management

- Asset management
- Civil infrastructure management
- Streetscape maintenance
- Public lighting
- Stormwater drainage network
- Traffic management



## Trees, Parks, Sport & Recreation

- Reserve and open space maintenance
- Sports and recreational facilities
- Street trees
- Swimming centres



## Libraries & Community Facilities

- Library services
- Lifelong Learning Programs
- Children's programs
- Facility hire (casual and long term)
- Norwood Concert Hall



## Waste & Recycling Services

- Kerbside collection of
  - Household waste
  - Recyclables
  - Green organics
- Hard waste collection and disposal
- Public litter bins
- Illegal dumping



## Community, Health, Aged & Youth Services

- Community support and development
- Community programs
- Home Care Assist
- Youth services
- St Peters Child Care Centre & Pre-school



## Economic Development, Regulatory Services, Environment & Planning

- City planning
- Building inspections
- Environmental health services
- On-street parking management
- Animal management
- Abandoned vehicles
- Creek maintenance
- Pest management
- Management of business precincts
- Strategic projects
- Economic development



## Governance, Communications & Administration

- Corporate governance
- Financial management
- Information management
- Customer services
- Organisational development
- Volunteer services
- Internal and external communications
- Media liaison
- Marketing

# Year in Review

## Performance Highlights

### Outcome 1: Social Equity

A connected, accessible and pedestrian-friendly community

#### Our Achievements

- ✓ Completed the *Felixstow Reserve Redevelopment Project*.
- ✓ Endorsed *The Parade Masterplan* to guide future developments of The Parade, Norwood.
- ✓ Developed the *Kent Town Urban Design Framework* to inform future streetscape redevelopment in Kent Town.
- ✓ Achieved significant engagement and audience development through the Council's social community platforms.
- ✓ Experienced significant growth in visits to the Council's website.
- ✓ Provided visitation and companionship to 82 socially isolated residents through the Community Visitors Scheme.
- ✓ Hosted the *Zest for Life* two-week program of events encouraging active and healthy lifestyles for older citizens.
- ✓ Facilitated 9 community consultation and engagement opportunities relating to a range of strategies and major projects and initiatives including *The Parade Masterplan* and the *Youth Development Strategy*.
- ✓ Introduced designated smoke-free areas across the City.
- ✓ Engaged with young people through the YouthFM radio broadcasting program.

#### Our Challenges

- Developing adaptive library systems which continue to meet community needs.
- Managing numerous contractors to deliver complex major projects on time and on budget.
- The completion of *Felixstow Reserve Redevelopment Project* was a challenge due to inclement weather impacting on the site works and issues associated with the cultural components of the project, resulting in additional consultation.

#### Future Projects

- Conduct the mid-term review of *CityPlan 2030*.
- Implementing the objectives of the *Age-friendly Wayfinding Strategy* to ensure the City is accessible for all members of the community.

### Fast Facts

	2018-2019	2017-2018	2016-2017
Value of completed infrastructure works	\$2.8 m	\$3.75 m	\$2.6 m
Community Funding Program Grants value	\$21,591	\$19,414	\$23,620
Lifelong Learning opportunities	510	543	481
Lifelong Learning participants	12,642	11,653	9,931



## Outcome 2: Cultural Vitality

A visually interesting, artistic and creative City

### Our Achievements

- ✓ Installed the Council's third major Quadrennial Public Artwork, *Perpetual Sun*.
- ✓ Held the first *Concerts in the Park* series, a trio of outdoor live music events which included a new event, *Symphony in the Park*.
- ✓ Opened the redeveloped Felixstow Reserve to the public. The reserve includes a Kurna cultural art trail and Kurna-inspired nature play area.
- ✓ Inaugurated 178 new citizens from over 25 countries at four citizenship ceremonies.
- ✓ Hosted a month long program of events as part of *South Australia's History Festival*.
- ✓ Unveiled plaques containing the names of 145 servicemen who served and died in World War One on St Peters Heroes Memorial.
- ✓ Held a cultural heritage exhibition celebrating 125 years of women's suffrage in South Australia.
- ✓ Endorsed the *Kent Town Urban Design Framework and Public Realm Manual*, which will guide the future of development in the area.
- ✓ Hosted the Stage 2 Start of the 2019 *Santos Tour Down Under* on The Parade, Norwood.
- ✓ The upgrade of the Payneham Oval clubrooms was completed, making the building more accessible and sustainable.

### Our Challenges

- Whilst the upgrade of the Payneham Oval clubrooms was completed on time and on budget, the Council now needs to consider the provision of women's changing facilities due to the increasing popularity of women's football and cricket at the oval.
- Inclement weather meant the *Movie on the Oval* had to be cancelled the day before the event was due to be held.

### Future Projects

- Upgrading the tennis courts at Payneham Oval and Buttery Reserve.
- Completion of the new Norwood Oval Clubrooms and Members Facilities.

## Fast Facts

Development approval was granted for:	2018–2019	2017–2018	2016–2017
Dwellings	284	341	293
Land divisions	83	94	91
Swimming pools	93	89	86
Regulated tree removals	38	27	25
Total value of new developments	\$165m	\$249 m	\$188 m

# Year in Review

## Performance Highlights

### Outcome 3: Economic Prosperity

A dynamic and thriving centre for business and services

#### Our Achievements

- ✓ Held the second *Eastside Business Awards*, which saw 11 businesses celebrated across 12 categories.
- ✓ Held the second *Raising the Bar Adelaide* event at pubs and bars across the City, selling 930 tickets.
- ✓ The *Summer in Sorrento* competition received 4,452 entries.
- ✓ Hosted ten 'Food Secrets' bus tours of the Glynde and Stepney food manufacturing precincts.
- ✓ The *Eastside Wine and Ale Trail* was showcased at *Cellar Door Fest* 2019.
- ✓ Four business growth workshops were held for and attended by 62 participants from businesses located within the Council area.
- ✓ Four workshops were held to help local start-ups and entrepreneurs grow their business.
- ✓ Conducted a number of marketing activities promoting the different precincts within our City to a broad audience.
- ✓ The Council was the major sponsor for the *Adelaide International Youth Film Festival*.
- ✓ Worked alongside local businesses to host a series of events, including *Fashion on Parade* and *Art on Parade*.

#### Our Challenges

- Delivering a number of great ideas and initiatives with a limited amount of resources and budget.
- Continued engagement and participation of businesses across the City.

#### Future Projects

- Completion of the *Economic Development Strategy* to guide the economic growth of Kent Town.
- Development of a citywide *Business and Economic Development Strategy* to set the vision and strategic framework for the next five years.
- The implementation of the first stage of *The Parade Masterplan* will occur in 2019–2020.

#### Fast Facts

	2018–2019	2017–2018	2016–2017
Number of Food Secrets bus tours conducted	10	11	10
Number of participants on Food Secrets bus tours	160	176	192
Major events	9	9	7
Attendances at major events**	47,000	57,600	55,500



\*\* Estimated

# Outcome 4: Environmental Sustainability

## A leader in environmental sustainability

### Our Achievements

- ✓ Commenced a 15 year project to upgrade the City’s stormwater drainage network.
- ✓ Soft plastic recycling was introduced at the Norwood Town Hall in June 2019.
- ✓ The Council explored the use of compostable dog waste bags for parks in the City. This will be trialled in 2019–2020.
- ✓ The Council signed up to the Local Government Association’s Circular Procurement Pilot Project Committee.
- ✓ Felixstow Reserve, incorporating an innovative, dual purpose wetland area, was opened to the public.
- ✓ Held the *Feeling Hot! Hot! Hot!* Panel session as part of the Resilient East Council network.
- ✓ Resilient East launched an online heat mapping tool.
- ✓ The Council adopted the Local Government Association’s shared mobility framework.
- ✓ Completed a section of the River Torrens Linear Park Shared Pathway Project, making it safer for cyclists and pedestrians.
- ✓ Held the *Sustainable Garden Awards* in November 2018.

### Our Challenges

- The Council conducted a grants program to assist residents to maintain regulated and significant trees on private property. Unfortunately this was unsuccessful due to a low number of applications.
- Maintaining an open pathway for cyclists and pedestrians throughout the completion of the River Torrens Linear Park pathway enhancement project.

### Future Projects

- The Council will plant 50 additional trees in its reserves by 2020 using its Urban Tree Fund.
- The Council is developing a new *Urban Tree Strategy* in 2019–2020.

## Fast Facts

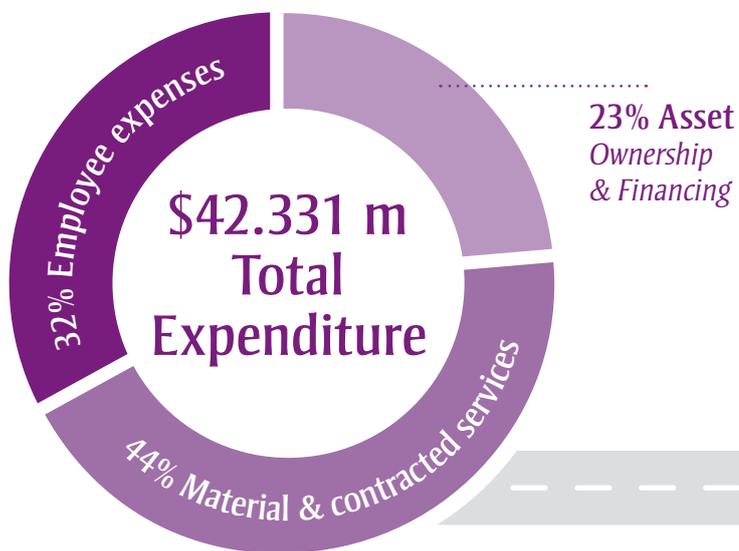
	2018–2019	2017–2018	2016–2017
Kerbside recycling waste diverted from landfill	3,332 t	3,269 t	3,573 t
Kerbside green organic waste diverted from landfill	4,526 t	4,386 t	4,934 t
General waste collected	6,389 t	6,917 t	7,098 t
Hard waste collections	479 t (3,802 collections)	602 t (4,367 collections)	583 t (5,626 collections)



t = tonnes

# Year in Review

## Financial Summary



**\$2.380 m**  
Operating Surplus  
42% decrease from 2017–2018

### \$15.880 m Capital Expenditure

**\$5.616 m** Capital Works Program 

**\$1.699 m** Recreation & open space projects

**\$0.182 m** Library resources

**\$7.560 m** Strategic projects 

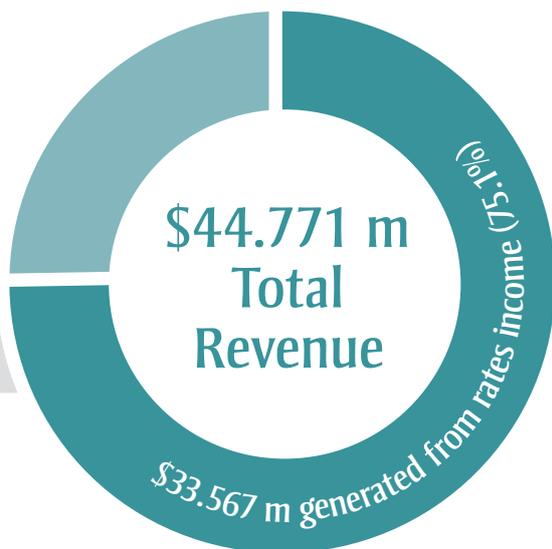
**\$0.822 m** Minor projects

### \$963,000 Service initiatives

Events \$339,000  
Strategy, Project & Governance Reviews \$261,100  
Environmental Initiatives \$180,000  
Economic development & planning \$182,900



*Financial Goal: A City which delivers on our strategic outcomes by managing our financial resources in a sustainable and equitable manner.*



**\$498 m** Net Assets

*Including buildings, footpaths, kerbs and channels, reserves and artwork*

**\$483 m** Non-current Assets



**0.93%**

*Average residential rate increase from 2017–2018*

*= \$14/year based on a mean valuation of \$661,659*

# Year in Review

## Financial Summary

Achieving and maintaining financial sustainability is a key ongoing objective for the City of Norwood Payneham & St Peters. In 2018–2019, the Council continued to work towards this objective, achieving a better than expected Operating Surplus of \$2.380 million.

### Operating Result

In 2018–2019, the Council reported an Operating Surplus of \$2.380 million, compared to a budgeted Operating Surplus of \$1.430 million.

Achieving and maintaining financial sustainability is a key objective of the Council. The Council continues to deliver an underlying Operating Surplus in line with its financial outcomes, which are set out in the Council's long-term Financial Plan.

### Income & Expenditure

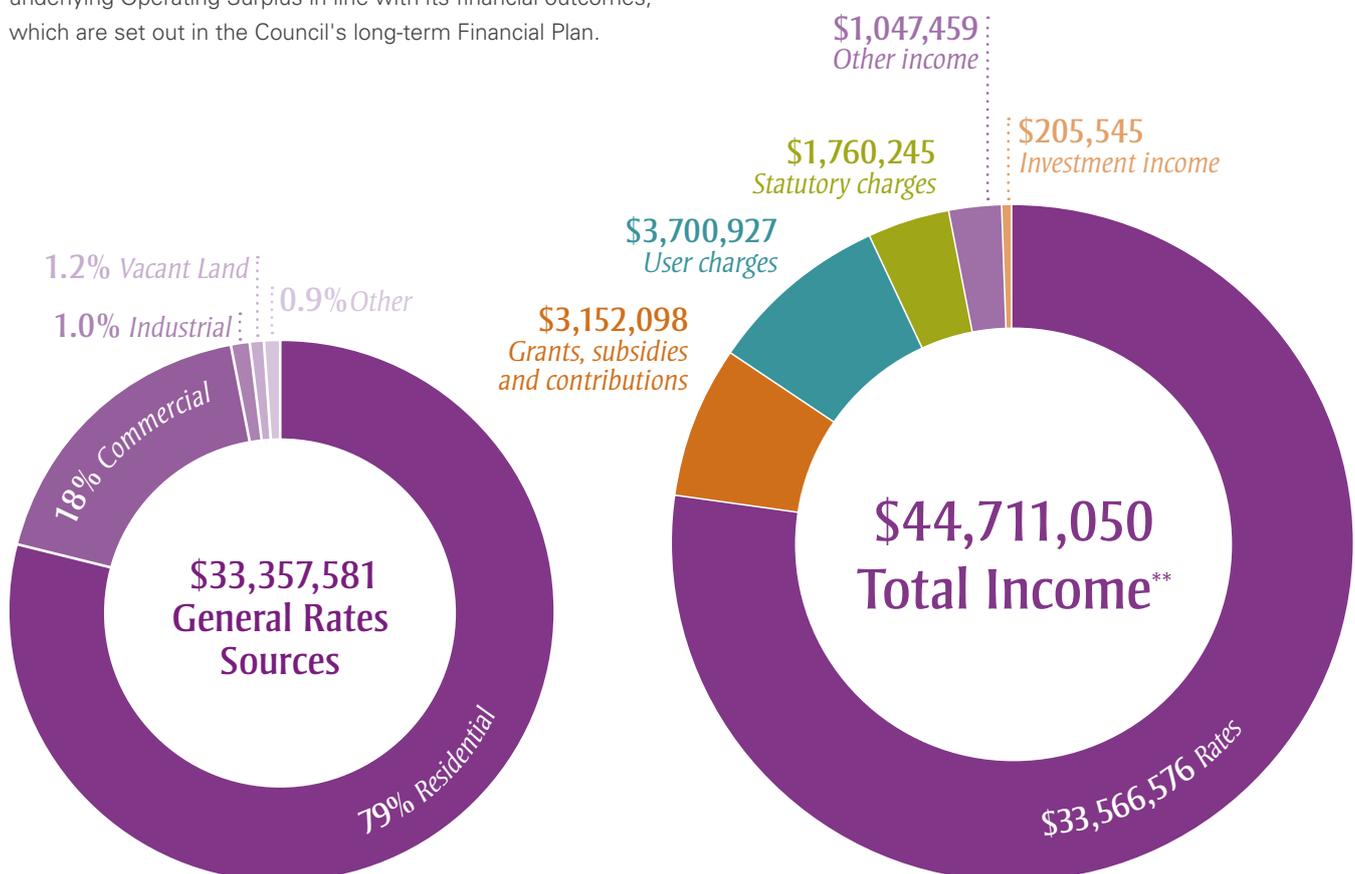
#### Income

Council rates are a form of property taxation and are the main source of funding for the activities undertaken by the Council. In the 2018–2019 financial year, rates represented 75.1% of total income (compared with 74.8% in 2017–2018).

In 2018–2019, the Council collected \$33.567 million in rate revenue, comprising of:

- General Rate Revenue\* – \$33.357 million; and
- Parade Separate Rate\* – \$0.209 million.

\*The Council grants \$0.906 million of rate rebates to eligible property owners during the year.



\*\*Total income includes NRM levy cost of \$1,280,330 which is passed on to the State Government.

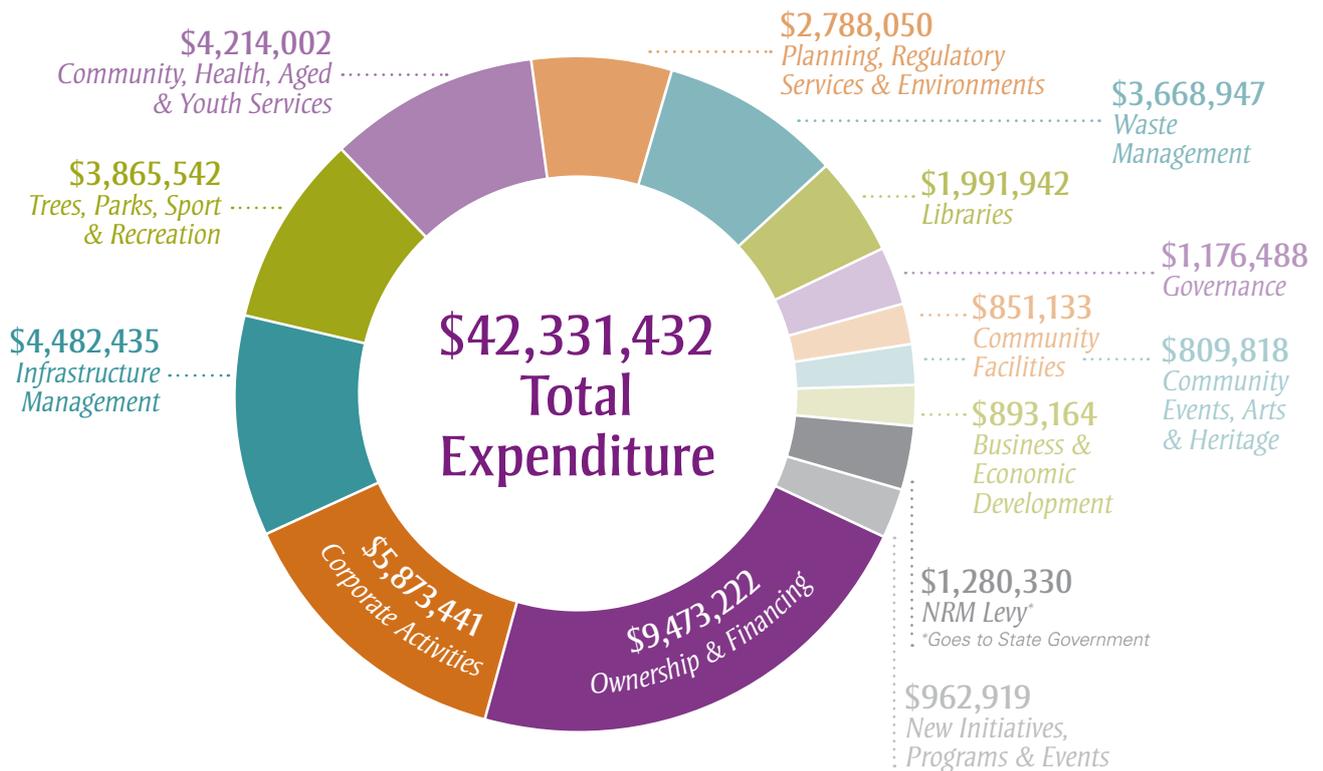
The Council supplements rate revenue with grants and user fees in order to provide services, facilities and projects for the community. Some of the services provided are required to be delivered by the Council under the *Local Government Act 1999*, while others services and programs are delivered to meet community needs or to deliver on community expectations.

Income from all sources to fund the Council's services and programs is \$44.7 million (a 2.1% increase from 2017–2018).

### Expenditure

During 2018–2019, the Council spent \$40.088 million to deliver its continuing services, with a further \$963,000 to provide special events and programs or for the introduction of new services, initiatives and programs. The Council also collected \$1.280 million on behalf of the State Government for its Natural Resource Management Levy.

Initiatives included events such as *Concerts in the Park*, *Tour Down Under* and the *Adelaide International Youth Film Festival*. Statutory and service reviews included the Dog & Cat Management Plan, Civil Asset Condition Review and Local Government elections. Environmental initiatives included the Council's City-Wide Flood Review, climate adaptation projects through the Resilient East partnership and the planting of additional street trees.



# Upcoming Events

January – June 2020

## January



### Norwood on Tour

Thursday 23 January

5.00pm–10.00pm

The Parade, Norwood  
(George Street to Edward Street)

Celebrate the biggest cycling race in the southern hemisphere on The Parade. Enjoy locally produced food and drinks on the street and live music.

### Santos Tour Down Under Stage 4 Start and Westpac Challenge Tour presented by The Advertiser

Friday 24 January

6.00am–12noon

The Parade, Norwood

Cheer on the peloton as it leaves The Parade and makes its way to Murray Bridge.



### Australia Day Celebration and Citizenship Ceremony

Sunday 26 January

9.00am–11.00am

St Peters Street Civic Plaza,  
St Peters

### Poolside

Sunday 26 January

12noon–4.00pm

Payneham Memorial Swimming  
Centre, OG Road, Felixstow

## February



### Concerts in the Park: Jazz in the Park

Saturday 15 February

4.00pm–8.00pm

Koster Park, Trinity Gardens

## March

### Concerts in the Park: Melodies in the Park

Saturday 14 March

4.00pm–8.00pm

Joslin Reserve, Joslin

Enjoy live music,  
food and entertainment  
with family and friends.



### St Peters Fair

Saturday 28 March

11.00am–3.00pm

Linde Reserve, Stepney

St Peters Fair will again serve up a feast of fun for families and friends with live music, delicious food, children's entertainment and artisan market stalls.

Explore more events and activities on the Council's website at [www.npsp.sa.gov.au](http://www.npsp.sa.gov.au)

## April



### Art on Parade 1–30 April

*The Parade, Norwood*

A self-guided trail where you will discover an exciting selection of sculptures, paintings, drawings and photographic works on display in retail and commercial businesses along The Parade, Norwood.

### Concerts in the Park: Symphony in the Park Saturday 4 April

4.00pm – 8.00pm

*Richards Park, Norwood*

Settle in on a picnic rug with family and friends and enjoy the stunning sounds of the Fusion Pops Orchestra.

## May



### South Australia's History Festival

1–31 May

Join us in celebrating our City's unique cultural heritage inspired by our creative and artistic past.

Presenting history at its best with a program which includes exhibitions, master classes, culinary history, tours and talks.

### Council Meetings

7.00pm, Council Chambers,  
Norwood Town Hall

**Monday 20 January**

**Monday 3 February**

**Monday 2 March**

**Monday 6 April**

**Monday 4 May**

**Monday 1 June**

**Monday 6 July**



## Cool off at Council facilities

Escape the summer heat and visit one of our three Libraries where you can relax and take it easy.

If you are shopping on The Parade, Norwood, drop into the Norwood Town Hall where you'll find cool drinking water at the reception foyer.

If you're a water lover, cool off at the Norwood and Payneham Memorial Swimming Centres – the pools are maintained at 27 degrees and there is plenty of shade.

For more tips on how to stay safe during the summer, visit the Council's website at [www.npsp.sa.gov.au](http://www.npsp.sa.gov.au).



# NORWOOD ON TOUR

FOOD . MUSIC . LYCRA

**JAN. 2020**

**THURSDAY 23**

NORWOOD ON TOUR

5.00pm–10.00pm

**FRIDAY 24**

WESTPAC CHALLENGE TOUR  
PRESENTED BY THE ADVERTISER

& STDU STAGE 4 START

6.00am & 11.00am

Gear up for the 2020 Santos Tour Down Under on The Parade, Norwood!

Celebrate the biggest cycling race in the southern hemisphere with live music, good food and entertainment before cheering the peloton on as it makes its way from Norwood to Murray Bridge.

*THE PARADE,  
NORWOOD*

**THE HOME OF CYCLING IN SA**

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