



# Operational & Other Community Land *Community Land Management Plan*



City of  
Norwood  
Payneham  
& St Peters

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## Adoption and Review

The Operational & Other Community Land Community Land Management Plan was adopted by the Council on 1 June 2020.

The Council will review this Plan within three years of the adoption date, or otherwise as required from time-to-time.



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# Operational & Other Community Land

This Community Land Management Plan has been prepared pursuant to Section 196 of the *Local Government Act 1999* (the Act).

## Background

Councils hold a wide variety of property, including land that may not be broadly utilised by the general public, but which plays an important role in enabling the Council to carry out its operational functions. For instance, land which forms part of the Council's stormwater management system, which provides linkage between public spaces, or which provides screening for residential development adjacent to the public road network.

The Council has 26 pieces of operational land located throughout the City.

## What land does this include?

An excerpt from the Council's Community Land Register listing all operational and other Community Land is contained within **Appendix A**.

## Description

This category of Community Land incorporates all other Community Land held by the Council, aside from reserves and parks, sporting facilities, and civic and community facilities. This land is often comprised of small parcels of land that serve various operational purposes, including, e.g.:

- drainage reserves — this land forms part of the stormwater management system and acts to manage stormwater flows during storm events, it may contain drainage infrastructure or encompass a natural watercourse (e.g. Amherst Avenue Drainage Reserve or Turner Street Drainage Reserve);
- road 'buffer' and 'screening' reserves — this land acts as a barrier between privately-owned property and public roads to deflect noise and wind and to maintain visual amenity for adjacent landowners, and often includes vegetation as a natural screen (e.g. Lower Portrush Road Buffer Reserve); and
- land utilised for car parking (e.g. St Peters Street Car Park).

# Operational and Other Community Land Map



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**Legend**

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1	Amherst Avenue Drainage Reserve
2	Breaker Street Drainage Reserve
3	Donegal Street Reserve
4	Felixstow Car Park
5	Lower Portrush Road Buffer Reserve No 1
6	Lower Portrush Road Buffer Reserve No 2
7	Lower Portrush Road Buffer Reserve No 3
8	Magdalen Street Drainage Reserve
9	Margaret Street and Hampden Street Drainage Reserve
10	Marian Road Drainage Reserve No 1
11	O G Road Car Park
12	O G Screening Reserve No 1
13	O G Screening Reserve No 2
14	Oxford Place Reserve
15	Pam Avenue Drainage Reserve
16	Payneham Drainage Reserve No 2
17	St Margarets Crescent Reserve No 1
18	St Margarets Crescent Reserve No 2
19	St Margarets Crescent Reserve No 3
20	St Peters Street Car Park
21	Third Avenue Drainage Reserve No 1
22	Third Creek Drainage Reserve No 4
23	Turner Street Buffer Reserve
24	Turner Street Drainage Reserve
25	Vogt Place Buffer Reserve
26	Webbe Street Car Park

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## Purpose of the Land

In general terms, operational and other Community Land is held by the Council for one or more of the following purposes:

- to protect and enhance the lifestyle, amenity and 'sense of place' in the City;
- to protect and enhance the natural environment, including areas of remnant vegetation, biodiversity and waterways and riparian zones;
- to act as part of the stormwater management system and manage stormwater flows throughout the City;
- to provide 'buffer' and 'screening' zones between private property and Council land or public roads; and
- to facilitate the provision of the Council's operational functions (including provision of car parking and infrastructure) across the City.

## Key Management Objectives

The Council will seek to manage all Community Land in accordance with all applicable legislative requirements and all relevant Council policies, strategies and management plans (including the Council's Strategic Management Plan *CityPlan 2030*), as introduced or amended from time-to-time.

In addition, the Council will seek to manage all Community Land in accordance with the following key management objectives to:

- protect, enhance and expand public open space;
- maintain the quality and useability of open space over time;
- provide a range of services and facilities that benefit the City and cater to a variety of community needs (for ratepayers, residents and visitors);
- provide convenient and accessible public spaces for people of all ages, backgrounds and abilities;
- permit a broad range of land uses and activities in appropriate locations to promote dynamic community life within the City;
- protect and enhance the natural environment and promote sustainable and efficient management practices; and
- identify and pursue opportunities for more efficient, equitable and innovative use of Council land and facilities, taking into account changing community needs over time.

A Management Strategies table that contains the Council's specific objectives, strategies, performance targets and measures for management of operational and other Community Land (as required by Section 196(3) of the Act) is contained within **Appendix B**.

The categories included in the Management Strategies apply only to the extent that they are relevant to each parcel of land (for instance, the management objectives, strategies and targets relating to buildings or roadways may not apply to all operational and other Community Land).

## Trusts, Dedications and Other Restrictions

Where Community Land is subject to a trust, dedication, reservation or other restriction that controls the use or management of that land, this information is included in the Community Land Register in **Appendix A**.

## Leasing and Licensing

Pursuant to Section 202 of the Act, the following leasing and licensing arrangements are authorised for all operational and other Community Land (unless otherwise stated in this Plan):

Type of Arrangement	Length of Term	Authorised Uses
Leases (exclusive use)	Up to one year	Any use consistent with the Purpose of the Land set out in this Plan.
Licences (non-exclusive use)	Up to one year	Use of the land for a business purpose may be granted where it occurs on a single occasion or on a short-term basis (up to the maximum term length), subject to approval
Casual Hire (non-exclusive use)	Nil	Not Applicable.

### Notes:

- All existing leases, licences and casual hire arrangements in place with respect to operational and other Community Land at the time of adoption of this Plan, are taken to be authorised for the purposes of this Plan
- Where a lease or licence is proposed to be granted for a term of more than five years, or where a use of Community Land outside the Authorised Uses is proposed, this will be at the Council's discretion in all respects, and the Council is required to comply with its public consultation policy pursuant to Section 202(3) of the Act.
- The Council can approve the use of Community Land for a business purpose in accordance with the provisions of this Community Land Management Plan, pursuant to Section 200 of the Act.



# Appendix A

*Community Land Register  
Operational and Other  
Community Land*

#	Name of Land	Address of Land	Certificate of Title	Plan and Parcel	Notes	Lease / Licence*	Land area (approximate m <sup>2</sup> )
1	<b>Amherst Avenue Drainage Reserve</b>	Lot 104 Amherst Avenue, Trinity Gardens SA 5068	5635/729	F216656 A104	Between 48 and 50 Amherst Ave and 49 and 51 Annesley Avenue		68
2	<b>Breaker Street Drainage Reserve</b>	Lot 1 and 2 Breaker Street, St Morris SA 5068	5290/534	F149500 Q1, Q2			328
		Lot 30A Hereford Avenue, Trinity Gardens SA 5068	5706/819	F217626 A90			
3	<b>Donegal Street Reserve</b>	Donegal Street, Norwood SA 5067	6183/172	F251739 A43			438
4	<b>Felixstow Car Park</b>	487 Payneham Road, Felixstow SA 5070	6106/107	F128115 A81	Also known as 'Glynde Corner Car Park'		995
5	<b>Lower Portrush Road Buffer Reserve No 1</b>	Lower Portrush Road, Marden SA 5070	5064/978	D32029 A42			13
6	<b>Lower Portrush Road Buffer Reserve No 2</b>	Lower Portrush Road, Marden SA 5070	5064/979	D32029 A43			135
7	<b>Lower Portrush Road Buffer Reserve No 3</b>	Lower Portrush Road, Marden SA 5070	5847/966	D56974 A55			128
8	<b>Magdalen Street Drainage Reserve</b>	Lot 65 Magdalen Street, College Park SA 5069	5798/338	F136516 A65	Between 1A and 3A Magdalen Street		87
9	<b>Margaret Street and Hampden Street Drainage Reserve</b>	Lot 91 and 17 Margaret Street, Firle SA 5070	418/42 5867/111	D3212 A91 C21161 A11			1292
10	<b>Marian Road Drainage Reserve No 1</b>	Lot 20 Marian Road, Payneham South SA 5070	5479/345	D47195 A20			753
11	<b>O G Road Car Park</b>	Payneham Road, Felixstow SA 5070	Pt 5859/643	D58460 A100	Adjacent to Payneham Memorial Swimming Centre		2968
12	<b>O G Screening Reserve No 1</b>	O G Road, Felixstow SA 5070	5150/301	D37987 A99			110
13	<b>O G Screening Reserve No 2</b>	O G Road, Felixstow SA 5070	5150/300	D37987 A98			311

#	Name of Land	Address of Land	Certificate of Title	Plan and Parcel	Notes	Lease / Licence*	Land area (approximate m <sup>2</sup> )
14	Oxford Place Reserve	Lot 7 Gray Street, Norwood SA 5067	5353/567	D45400 A105 D2788 A7			98
15	Pam Avenue Drainage Reserve	Lot 11 Pam Street, Firle SA 5070	5809/158 5809/159 2047/161	F218038 A140 F218039 A150 D5940 A11			660
16	Payneham Drainage Reserve No 2	Lot 2 Rosella Street, Payneham SA 5070	5557/18 2829/14	D49469 A2 D7014 A29	Payneham Drainage Reserve No 1 is held by the Council in Fee Simple (Public Road) (CT 546/58)		1,180
17	St Margarets Crescent Reserve No 1	Lot 23 Briar Road, Felixstow SA 5070	5061/745	D33115 A23			233
18	St Margarets Crescent Reserve No 2	Lot 25 St Margarets Crescent, Felixstow SA 5070	5061/747	D33115 A25			130
19	St Margarets Crescent Reserve No 3	Lot 24 St Margarets Crescent, Felixstow SA 5070	5061/746	D33115 A24			139
20	St Peters Street Car Park	1-3 and 5 St Peters Street, St Peters SA 5069	5441/169 5441/171 5440/496	F21849 A965 F21849 A964 F21849 A966	Across the street from St Peters Civic Centre Complex		968
21	Third Avenue Drainage Reserve No 1	Lot 96 Third Avenue, St Peters SA 5069	5814/424	F135747 A96	Between 65 and 67 Third Avenue		82
22	Third Creek Drainage Reserve No 4	Lot 100 Payneham Road and Lot 205, Cann Close, Felixstow SA 5070	Pt 5859/643 Pt 5386/506	D58460 A100 D42573 Q23	Reserve runs alongside Patterson Sportsground and over Turner Street, and joins Turner Street Drainage Reserve		5,264
23	Turner Street Buffer Reserve	Lot 202 Wisteria Grove, Felixstow SA 5070	5736/452	D54134 A204			20
24	Turner Street Drainage Reserve	Lot 205 Cann Close, Felixstow SA 5070	Pt 5386/506 5306/475	D42573 Q22 D42573 A205	Joins Third Creek Drainage Reserve No 4		2,764

#	Name of Land	Address of Land	Certificate of Title	Plan and Parcel	Notes	Lease / Licence*	Land area (approximate m <sup>2</sup> )
25	Vogt Place Buffer Reserve	Lot 202 Wisteria Grove, Felixstow SA 5070	5736/451	D54134 A203			814
26	Webbe Street Car Park	Lot 115 Harris Street, Norwood SA 5067	6013/738	F47093 A141, 142	Adjacent to Norwood Town Hall Civic Centre		4,948
			6013/736	F47093 A115			
			6013/740	F47093 A190			
			6013/741	F47093 A195			
			6013/742	F47093 A196			
			6013/743	F47093 A199			
			6013/744	F47093 A1115			
			6013/737	F47093 A136			
			6013/735	F47093 A135			
				D756 A34			
			5731/290	D756 A32, A33			
			6013/736	F139677 A16			
			5775/590	F139267 A87			
			6025/377	F47093 A188			
			6013/734	D74380 A2			

**Notes:**

\*For further details relating to a Lease or Licence, see the Council's Lease & Licence Register, available at: [www.npsp.sa.gov.au](http://www.npsp.sa.gov.au)  
The information provided in this Register was correct at the time of publication.

## Appendix B

*Management Strategies  
Operational and Other  
Community Land*

#	Category	Objectives	Strategies	Performance Targets	Performance Measures
1	Public Access	To provide reserves, facilities and spaces that are fit-for-purpose, safe, well-maintained and accessible for people of all ages, backgrounds and abilities*	Design and provide safe, high quality facilities and spaces	Achieve a resident satisfaction rating of 4.2 or above, and a business satisfaction rating of 3.8 or above in relation to public access to open space  All upgrades and redevelopments are compliant with relevant legislation, strategies and standards relating to public access (including, e.g., Disability Discrimination Act 1992 (Cth), National Disability Strategy, Building Code of Australia, Australian Standards)	Community Survey (undertaken every two years) – level of resident satisfaction  Audit of upgrades and redevelopments once completed
			Implement the Council's <i>Access &amp; Inclusion Strategy</i> and <i>Access &amp; Inclusion Policy</i> (as amended from time-to-time)	Citizens of all ages and abilities have equitable access to building, open space and services available in the City	Annual reporting on <i>Access &amp; Inclusion Strategy</i>
			Identify opportunities for accessible and inclusive elements in all Masterplans for upgrades and redevelopments of Council reserves, facilities and public places	All upgrades and redevelopments include accessible or inclusive elements	Review of Masterplans prior to Council endorsement
2	Cultural Vitality	Dynamic community life in public places and precincts*	Broaden the range of land uses and activities in appropriate locations	Achieve a rating of 4.2 or above out of 5.0 in the Council's Community Surveys in relation to open space	Community Survey (undertaken every two years) – level of resident satisfaction
			Create and provide interesting and colourful public places to encourage interaction and gatherings		
			Host and facilitate community events and activities	Achieve at least 70% of residents attending a Council-run event in the Council's Community Surveys	
		Value and promote the City's rich cultural and built heritage*	Protect and enhance places, streetscapes, precincts and landmarks which reflect the built and cultural history of the City  Promote the value of heritage protection through cultural heritage programs and events	Install a minimum of two historic plaques and signposts within the Council area, each financial year	Number of historic plaques and signposts installed by the Council each financial year

#	Category	Objectives	Strategies	Performance Targets	Performance Measures
3	<b>Economic Development</b>	Cosmopolitan business precincts contributing to the prosperity of the City*	Promote use of Council reserves, facilities and public places to activate the surrounding precinct  Promote the City as a tourist destination	Achieve an agreement rating from businesses of 3.2 or above out of 5.0 in the Council's Community Survey	Community Survey (undertaken every two years) – level of resident satisfaction
4	<b>Environmental Sustainability</b>	Sustainable and efficient management of water, waste, energy and other resources*	Investigate and implement innovative waste reduction initiatives  Incorporate "zero waste" or low waste principles into community event planning  Implement mechanisms to make better use of water resources including the harvesting and re-use of stormwater  Implementation of the Eastern Regional Alliance (ERA) Waterproofing Eastern Adelaide Stormwater Harvesting and Re-Use Project  Prioritise the purchase of recycled products and materials in the replacement or upgrade of Council assets in reserves, facilities and public places, for all relevant product types  Mitigating and adapting to the impacts of a changing climate*	Achieve a 2% increase in community recycling and green waste diverted from landfill from the 2015/2016 level across the City, each financial year  Install recycling and/or food and garden organics bins at Council reserves, facilities and public places where practicable  All community events held by the Council are "zero waste"  Reduction in mains water usage  Connection of all Council parks and reserves to the Council's recycled water supply  Purchase corporate materials to comprise the equivalent of 10% of the weight of collected kerbside recyclables per annum (and increasing annually, until this reaches 50%)  Reduce the amount of Corporate greenhouse gas emissions by 5% from the 2015/2016 level by 2020/2021  Achieve Resilient East tree canopy and water sensitive urban design (WSUD) targets	Tonnes of community recycling and green waste diverted from landfill as a percentage of the total waste collected, measured each financial year  Number of recycling and food and garden organics bins installed per year  Number of "zero waste" community events held by Council each year  Volume of stormwater harvested each year  Number of parks and reserves connected to the Council's recycled water supply  Reporting requirements under LGA Circular Procurement Pilot Project  Annual amount of greenhouse gas emissions generated by Corporate activities  Tree planting data and installation of WSUD devices in reserves and public spaces

#	Category	Objectives	Strategies	Performance Targets	Performance Measures
5	<b>Public Amenity</b>	All Council reserves and facilities maintained as smoke-free facilities	Educating the community about the Council's <i>Smoke-Free Policy</i>	No smoking in designated smoke-free areas in the City	Review of the number of complaints received regarding smoking in smoke-free areas annually
6	<b>Leasing, Licensing and Casual Hire</b>	Public and private use of Council reserves and facilities is managed in an equitable, efficient and consistent manner	<p>New leases and licences are assessed against a leasing and licensing strategy</p> <p>Maintenance of a Lease and Licence Register</p> <p>Community Land Management Plans regulate unauthorised uses and tenure for leasing and licensing of public open space and facilities.</p> <p>Regular inspections of leased / licensed / hired reserves and facilities to ensure compliance by users</p>	<p>Development of a leasing and licensing strategy for all Council owned properties</p> <p>All leases, licences and hire arrangements are up-to-date and compliant with relevant legislative requirements</p> <p>Leased / licensed / hired facilities are used in accordance with the terms of their lease / licence / hire arrangement</p>	<p>Adoption of a leasing and licensing strategy by the Council</p> <p>Review of Lease &amp; Licence Register annually</p> <p>Inspection records for properties</p>
		Increased, varied and shared use of Council reserves and facilities through suitable occupancy arrangements	Explore opportunities for increased and varied use of Council reserves and facilities (both short-term and long-term)	Highest and best usage of all Council reserves and facilities	Annual review to determine usage and occupancy of Council reserves and facilities
				Development of a leasing and licensing strategy for all Council owned properties	Adoption of a leasing and licensing strategy by the Council
7	<b>Urban Design</b>	Pleasant, well designed and sustainable urban environments*	Encourage sustainable and quality urban design outcomes in all Council reserves and facilities	Achieve a satisfaction rating of 4.3 or above out of 5.0 with the character of the local area	Community Survey (undertaken every two years) – level of resident satisfaction
		Sustainable and attractive open spaces*	Maximise the extent of landscaping and green infrastructure utilised in Council reserves, facilities and public places (where practicable)	All upgrades and redevelopments of Council reserves, facilities and public places incorporate landscaping and/or green infrastructure elements	Audit of upgrades and redevelopments once completed

#	Category	Objectives	Strategies	Performance Targets	Performance Measures
8	<b>Graffiti, Vandalism and Litter</b>	Council reserves, facilities and public places are maintained free from graffiti, vandalism and litter in the interests of public amenity and safety	<p>Provision of public waste bins at all Council reserves and facilities</p> <p>Public waste bins are emptied in accordance with the Council's service standard (frequency dependent upon location)</p> <p>Explore options to implement 'Smart City' technology in relation to waste management in high usage areas</p> <p>Community education regarding waste management and reporting of incidents of littering, graffiti and/or vandalism</p>	No complaints regarding litter and provision of / access to public waste bins	Review of CRMs relating to litter and provision of/access to public waste bins
			CRMs in relation to graffiti, vandalism and litter are investigated and action taken where practicable (including reporting to the Police where required)	CRMs are actioned in accordance with the Council's service standard	Review of CRM responses against the Council's service standard, monthly
			Volunteer Graffiti Removal Program across the City (priority removal for offensive content)	Continued implementation of the Volunteer Graffiti Removal Program	Records of Graffiti Removal Program
			Explore opportunities for urban design to reduce risk of graffiti and/or vandalism in upgrades or redevelopments of Council reserves, facilities and public places	All Masterplans for Council reserves, facilities and public places incorporate urban design that seeks to reduce the risk of graffiti and/or vandalism (where relevant)	Review of Masterplans prior to Council endorsement
9	<b>Animal Management</b>	Animal management in Council reserves, facilities and public places is conducted in accordance with the objectives set out in the Council's <i>2019–2024 Dog &amp; Cat Management Plan</i>	As set out in the <i>2019–2024 Dog &amp; Cat Management Plan</i> (as amended from time-to-time)	As set out in the <i>2019–2024 Dog &amp; Cat Management Plan</i> (as amended from time-to-time)	As set out in the <i>2019–2024 Dog &amp; Cat Management Plan</i> (as amended from time-to-time)

#	Category	Objectives	Strategies	Performance Targets	Performance Measures
10	Pest Control	To maintain public safety and amenity in Council reserves, facilities and public places	CRMs in relation to pest control are investigated and action taken where practicable	CRMs are actioned in accordance with the Council's service standard	Review of CRM responses against the Council's service standard, monthly
		To conduct pest control in an environmentally sustainable manner where practicable	Utilisation of environmentally sustainable pest control measures where practicable	Relocation of up to 50% of bee infestations at Council reserves, facilities and public places	Review of CRMs relating to bee infestations and action taken
11	Vegetation and Landscaping	Vegetation, landscaping and grassed areas at Council reserves, facilities and public places are fit-for-purpose, safe and well-maintained	Regular vegetation maintenance program at all Council reserves, facilities and public places (including, e.g., pruning, fertilising, irrigation, mulching, plant replacement) (frequency dependent upon type of vegetation)	Delivery of maintenance program Development of maintenance plans for all Council reserves and facilities upon completion of reserve upgrade or redevelopment	Inspection and maintenance records Number of maintenance plans developed
			CRMs in relation to vegetation and landscaping are investigated and action taken where practicable	CRMs are actioned in accordance with the Council's service standard	Review of CRM responses against the Council's service standard, monthly
		Thriving and healthy habitats for native flora and fauna*	Identify and protect remnant vegetation and enhance habitat quality	Undertake at least two initiatives to promote the value of native flora and fauna per year	Number of initiatives to promote and educate the community about the value of native flora and fauna, per year
			Establish a network of linked open spaces and wildlife corridors Revegetate designated areas with local native species Facilitate community participation and find opportunities to work with local community groups in relation to revegetation and biodiversity-related programs		
	Site management and maintenance of the St Peters Billabong to be conducted in accordance with any specific management plan for the Billabong, in connection with the Adelaide & Mount Lofty Ranges NRM Board (or other relevant body), as amended from time-to-time	St Peters Billabong is maintained in accordance with applicable management plan (if any)	Review of management and maintenance as required under plan (if any)		

#	Category	Objectives	Strategies	Performance Targets	Performance Measures
		Trees at Council reserves, facilities and public places are healthy, structurally sound and well-maintained	<p>Tree management program for selected trees in specified locations (including, e.g., adjacent high-usage Council facilities), with annual inspection and monitoring</p> <p>General inspection and monitoring of trees by a qualified arborist to assess tree condition and identify faults, dead trees or fallen branches (before programmed works, prior to major Council events, and otherwise as required)</p>	Continued implementation of tree management program and general inspection and monitoring regime	Inspection and monitoring records (annually or otherwise as required)
			Cataloguing of Council trees across the City (dependent upon availability of resources)	Development of a comprehensive register for all Council trees in the City	Register developed
			CRMs in relation to trees are investigated and action taken where practicable	CRMs are actioned in accordance with the Council's service standard	Review of CRM responses against the Council's service standard, monthly
<b>12</b>	<b>Watercourses and Wetlands</b>	Healthy and sustainable watercourses*	<p>Revegetate and restore natural watercourses</p> <p>Improve the water quality in our City's watercourses</p> <p>Encourage the capture and re-use of stormwater and reduce stormwater run-off</p>	Incorporate water sensitive urban design (WSUD)/stormwater capture and treatment considerations in at least two Council projects each year	Number of projects with WSUD/stormwater capture and treatment considerations per year
			General inspection and monitoring of reserves for watercourses and wetlands (where relevant)	Inspection of approximately five reserves per month, and otherwise as required	Inspection and maintenance records
			CRMs in relation to watercourses and wetlands are investigated and action taken where practicable	CRMs are actioned in accordance with the Council's service standard	Review of CRM responses against the Council's service standard, monthly

#	Category	Objectives	Strategies	Performance Targets	Performance Measures
13	Drainage and Stormwater Management	Healthy and sustainable watercourses*	Encourage the capture and re-use of stormwater and reduce stormwater run-off from Council reserves, facilities and public places	Incorporate water sensitive urban design (WSUD) / stormwater capture and treatment considerations in at least two (2) Council projects each year	Number of projects with WSUD/stormwater capture and treatment considerations per year
		To seek equitable flood protection across the City	<p>Development and review of the <i>Flood Mapping and Management Strategy</i></p> <p>Implementation of the <i>Stormwater Drainage Infrastructure and Asset Management Plan</i></p> <p>Implementation of the Council's 15-year Drainage Program across the City</p> <p>Implementation of an annual scheduled maintenance program for all side entry pits across the city</p> <p>Continued implementation of gross pollutant trap cleaning and inspection program for relevant creeks and rivers (frequency dependent upon rain events)</p>	<p>Reduction in local area flooding (particularly in high priority areas in the City, as identified in the <i>Flood Mapping and Management Strategy</i>)</p> <p>Trunk mains across the City are capable of transferring a 100-year flow</p>	<p>Number of reported incidents of local area flooding per storm event</p> <p>Review of Drainage Program annually in Budget process</p>
			CRMs in relation to drainage and stormwater management are investigated and action taken where practicable	CRMs are actioned in accordance with the Council's service standard	Review of CRM responses against the Council's service standard, monthly

#	Category	Objectives	Strategies	Performance Targets	Performance Measures
14	Irrigation	<p>Irrigation systems at Council reserves, facilities and public places are fit-for-purpose, safe and well-maintained</p> <p>Utilise best practice and sound horticultural principles to maximise efficient use of water</p>	<p>Irrigation of Council reserves, facilities and public places is managed in accordance with the Council's <i>Irrigation Policy and Irrigation Management Plans</i></p>	<p>Irrigation of Council reserves, facilities and public places (where relevant) meets the Irrigated Public Open Space (IPOS) Code of Practice requirements and relevant legislative requirements</p>	<p>Review of water use and irrigation practices against IPOS Code of Practice, annually (or otherwise as required)</p>
			<p>Automatic or manual irrigation systems programmed to meet the needs of each area (including, e.g., soil type, grass type, use of area, water quality, climatic conditions)</p>	<p>Inspection of five parcels of operational and community land per month and otherwise as required</p>	<p>Inspection and maintenance records</p>
			<p>Inspections and monitoring of irrigation systems to assess asset condition, performance and maintenance as required</p>	<p>CRMs in relation to irrigation are investigated and action taken where practicable</p>	<p>CRMs are actioned in accordance with the Council's service standard</p> <p>Review of CRM responses against the Council's service standard, monthly</p>
15	Public Lighting	<p>Council reserves, facilities and public places are lit for safety and amenity</p>	<p>Public lighting installed or upgraded to appropriate lighting levels where practicable (where Council responsible for lighting infrastructure)</p>	<p>Public lighting installed and maintained in accordance with Australian standards</p>	<p>Maintenance and upgrade records</p>
			<p>Use LED or energy efficient lighting where practicable</p>	<p>CRMs in relation to public lighting are investigated and action taken where practicable</p>	<p>CRMs are actioned in accordance with the Council's service standard</p> <p>Review of CRM responses against the Council's service standard, monthly</p>
			<p>CRMs in relation to public lighting are investigated and action taken where practicable</p>		

#	Category	Objectives	Strategies	Performance Targets	Performance Measures
16	<b>Outdoor Furniture and Associated Structures</b>  (includes, e.g., seats, benches, tables, shelters, barbecues, litter bins, drinking fountains, signage, dog poo bag dispensers)	Outdoor furniture and associated structures in Council reserves, facilities and public places are fit-for-purpose, safe and well-maintained	Inspection and monitoring of outdoor furniture and associated structures to assess asset condition, performance and maintenance	All outdoor furniture and associated structures are compliant with Australian Standards and legislative requirements	Inspection and maintenance records
			CRMs in relation to outdoor furniture and associated structures are investigated and action taken where practicable	CRMs are actioned in accordance with the Council's service standard	Review of CRM responses against the Council's service standard, monthly
17	<b>Fencing, Retaining Walls and Associated Structures</b>	Fencing, retaining walls and associated structures at Council reserves, facilities and public places are fit-for-purpose, safe and well-maintained	Inspection and monitoring of fencing, retaining walls and associated structures to assess asset condition, performance and maintenance	All fencing, retaining walls and associated structures are compliant with Australian Standards and legislative requirements	Inspection and maintenance records
			CRMs in relation to fencing, retaining walls and associated structures are investigated and action taken where practicable	CRMs are actioned in accordance with the Council's service standard	Review of CRM responses against the Council's service standard, monthly
18	<b>Roadways, Car Parks and Paths</b>	Roadways, car parks and paths at Council reserves, facilities and public places are fit-for purpose, safe and well-maintained	Regular inspections and monitoring of roadways, car parks and paths to assess asset condition, performance and maintenance	All newly constructed car parking is compliant with Australian Standards and legislative requirements, and is paved	Inspection and maintenance records
			Regular street sweeping of car parks and roadways (approximately every six weeks)	Implementation of inspection and monitoring regime and street sweeping program	
			CRMs in relation to roadways, car parks and paths are investigated and action taken where practicable	CRMs are actioned in accordance with the Council's service standard	Review of CRM responses against the Council's service standard, monthly

**Notes:**  
 \*See the Council's Strategic Management Plan *CityPlan 2030: Shaping Our Future*, for the Council's strategic objectives for the City.  
 'CRMs' – CRMs are Customer Requests logged in the Council's Customer Request Management System. CRMs are investigated and action taken where practicable (ie within Council budgetary limits, and in accordance with the Council's service standard and timeframe, for that category of request).

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## Further Information

**For information on the Council's Community Land Management Plans, please visit [www.npsp.sa.gov.au](http://www.npsp.sa.gov.au) or phone 8366 4555.**

You can also visit the Council's Customer Service Centre at the Norwood Town Hall, 175 The Parade, Norwood.

## Additional Copies

The Community Land Management Plan: *Operational & Other Community Land* can be viewed online at [www.npsp.sa.gov.au](http://www.npsp.sa.gov.au)

Additional copies may also be obtained by:

- visiting Norwood Town Hall
- visiting any of the Council's Libraries
- emailing [townhall@npsp.sa.gov.au](mailto:townhall@npsp.sa.gov.au)
- contacting the Council on 8366 4555
- writing to the Council at PO Box 204, Kent Town SA 5074

City of Norwood Payneham & St Peters  
175 The Parade, Norwood SA 5067

Telephone 8366 4555  
Facsimile 8332 6338  
Email [townhall@npsp.sa.gov.au](mailto:townhall@npsp.sa.gov.au)  
Website [www.npsp.sa.gov.au](http://www.npsp.sa.gov.au)



*City of*  
**Norwood  
Payneham  
& St Peters**