

Access & Inclusion Survey

1. Introduction

Access and Inclusion is about making our City liveable for everyone. This means the ability to move around in the community freely while being able to receive a variety of services. Access and Inclusion means participating to the fullest extent possible.

The Council is currently reviewing its Access & Inclusion Strategy. The Strategy strives to make Council's services, facilities and environment better for all citizens who live work or visit the City. We are seeking to understand your experience with respect to accessing services, facilities and community areas in the City of Norwood Payneham & St Peters.

All information received from this survey will be used to review and create the Council's next Access & Inclusion Strategy.

If you would like a Council staff member to assist you complete this survey or would like this survey translated, please phone Rosanna Busolin, Manager, Community Services on 08 8366 4611 or email rbusolin@npsp.sa.gov.au.

2. About you

Do you work, visit or live in the City of Norwood Payneham & St Peters?

- Work
- Visit
- Live

Please describe yourself:

- Person with disability
- Carer (unpaid) of a person with disability
- Disability service provider or aged care worker
- Family member or friend of a person with a disability
- Interested community member
- Self-describe

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What is your age?

- 10-18
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65+

What is your gender?

- Female
- Male
- Non-binary
- Prefer not to say
- Prefer to self-describe

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Are you of Aboriginal or Torres Strait Islander origin?

- Yes, Aboriginal
- Yes, Torres Strait Islander
- Yes, both Aboriginal or Torres Strait Islander
- No, neither

Is English your second language?

- Yes
- No
- If yes, what language do you speak at home?

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3. Council owned facilities and services

We want to know if you have difficulty accessing Council facilities and services and what the access issues are.

Do you have difficulty accessing any of the following Council facilities or services (select all that apply).

- Norwood Town Hall/Customer Service
- Norwood Concert Hall
- St Peters Childcare Centre and Preschool
- Public Halls Public toilets
- Community Centres
- Libraries
- Footpaths
- Public car parks
- Swimming Centre
- Sporting facilities
- Playgrounds
- Parks and reserves
- Walking paths and bicycle tracks
- Other facility or service (please specify)

If you have an access issue with any of the above facilities or services, please specify the access issue(s) below.

Access issue

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4. Council information and providing feedback

We want to know what makes it easy or hard for you to access Council information and provide feedback.

Tell us how you get information from the Council and if this is easy or hard.

	Easy	Hard
In person		
By mail		
By telephone		
Council website		
Council Facebook		
Council Instagram		
Your NPSP		
eNewsletter		

Other (please specify)

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Do you find Council information easy to read? Council information includes Rate Notices, brochures, Look East community magazine, Council website and social media pages.

- Yes
- No

Please let us know how we can improve the information we provide.

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Do you find it easy to provide feedback to the Council?

- Yes
- No

Do you think that the Council takes your feedback into account?

- Yes
- No

How can we improve the way we manage feedback?

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5. How can we make the City of Norwood Payneham & St Peters more accessible?

The City of Norwood Payneham & St Peters is generally an accessible community?

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree

Do you have ideas and suggestions on how to make our City more accessible?

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6. How can we make the City of Norwood Payneham & St Peters more inclusive?

The City of Norwood Payneham & St Peters is generally an inclusive community?

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree

Do you have ideas and suggestions on how to make our City more inclusive?

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Do you feel included in our community? For example, are you a Volunteer, involved in a social or sport group, participate in Council programs and activities?

- Yes
- No

Let us know why you do or don't feel included.

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7. Do you have any further comments?

Please include any further comments below.

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Thank you for completing this survey.

